

# Microsoft Compliance Manager product demo

PM : Hardik Suthar

CXE : Ashish Adhikari / Shashank Kumar

PMM : Shilpa Bothra

# Agenda



Compliance Manager - Quick Recap



Universal templates



Premium assessment Trial Add On



QnA

# Compliance Manager

Simplify compliance and reduce risk

## Intuitive management

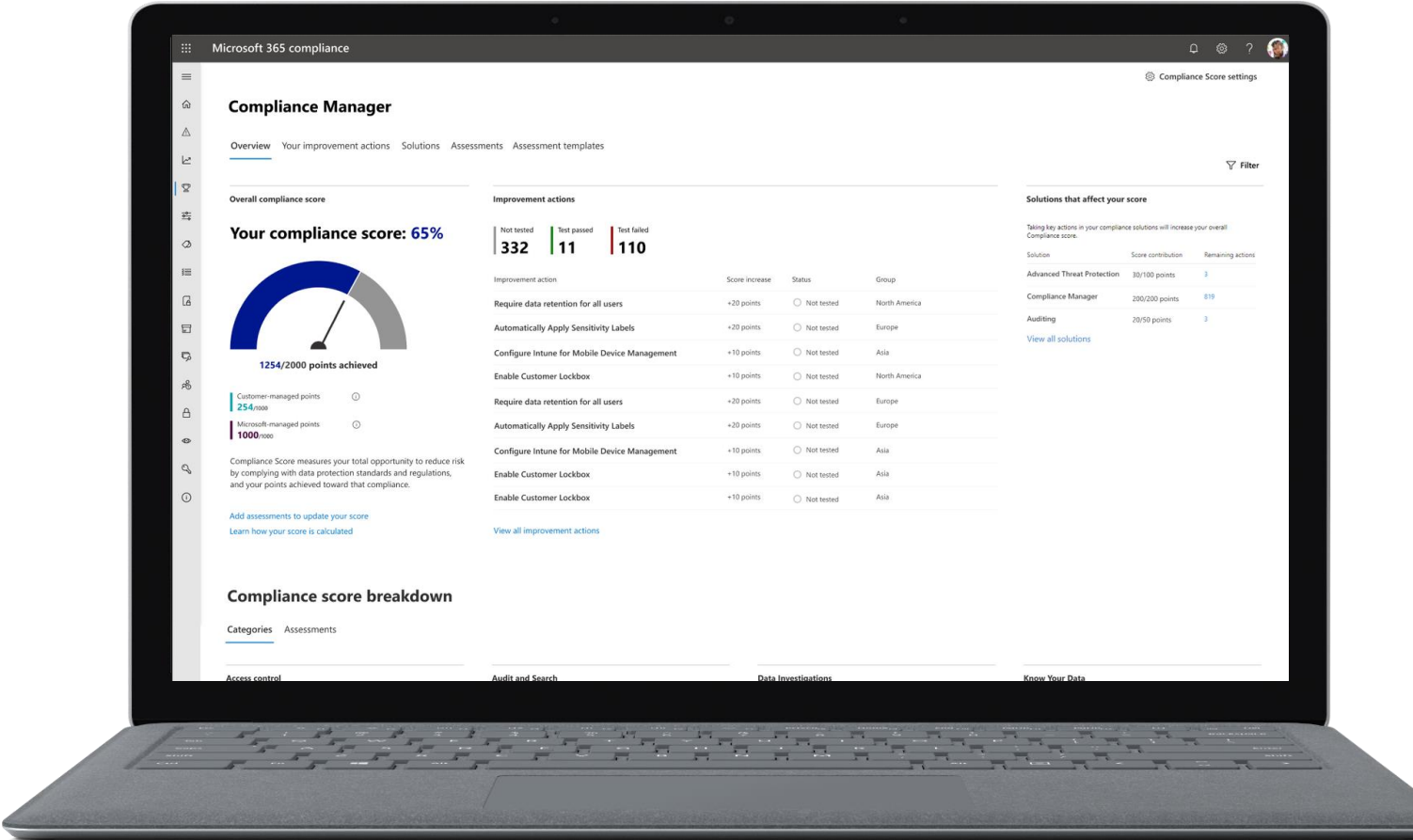
Intuitive end-to-end compliance management from easy onboarding to control implementation

## Scalable assessments

Leverage out of the box assessments and custom assessments to meet your unique compliance requirements across all your assets

## Built-in capabilities

Intelligent automation to reduce risk: compliance score, control mapping and continuous assessments



Compliance Manager located at [compliance.microsoft.com](https://compliance.microsoft.com)  
Your global admin needs to grant you appropriate role for you to access Compliance Manager—learn more at [Set user permissions and assign roles](#)

# Compliance Manager

[Compliance manager settings](#)

Assessment templates

help reduce risks around data protection and regulatory standards. [Find guidance and documentation](#)

Filter

## Your compliance score: 71%



Your points achieved ⓘ  
144/5837

Microsoft-managed points achieved ⓘ  
14257/14257

Compliance Score measures your progress towards completing recommended actions that help reduce risks around data protection and regulatory standards.

[Learn how your Compliance score is calculated](#)

| Improvement action                           | Impact     | Test status | Group         | Action type |
|----------------------------------------------|------------|-------------|---------------|-------------|
| Protect Authenticator Content                | +27 points | None        | Default Group | Operational |
| Protect Authenticator Content                | +27 points | None        | MIP           | Operational |
| Limit Consecutive Logon Failures             | +27 points | None        | Default Group | Operational |
| Limit Consecutive Logon Failures             | +27 points | None        | MIP           | Operational |
| Implement Account Lockout                    | +27 points | None        | Default Group | Operational |
| Implement Account Lockout                    | +27 points | None        | MIP           | Operational |
| Protect Authenticators Commensurate with ... | +27 points | None        | Default Group | Operational |
| Refresh Authenticators                       | +27 points | None        | Default Group | Operational |
| Refresh Authenticators                       | +27 points | None        | MIP           | Operational |

[View all improvement actions](#)

### Solutions that affect your score

Taking key actions in your compliance solutions will increase your overall score.

| Solution                | Score contribution | Remaining actions |
|-------------------------|--------------------|-------------------|
| Audit                   | 0/131 points       | 23                |
| Azure Active Directo... | 0/933 points       | 49                |
| Azure Information P     | 0/54 points        | 2                 |

[View all solutions](#)

## Compliance score breakdown

⚙ Compliance manager settings

Compliance Manager measures your progress in completing actions that help reduce risks around data protection and regulatory standards. [Find guidance and documentation.](#)

 Filter

**Your compliance score: 71%**



144/5837

14257/14257

[Learn how your Compliance score is calculated](#)

|               |           |              |
|---------------|-----------|--------------|
| Not completed | Completed | Out of scope |
| 488           | 8         | 0            |

| Improvement action                           | Impact     | Test status | Group         | Action type |
|----------------------------------------------|------------|-------------|---------------|-------------|
| Protect Authenticator Content                | +27 points | ● None      | Default Group | Operational |
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| Limit Consecutive Logon Failures             | +27 points | ● None      | MIP           | Operational |
| Implement Account Lockout                    | +27 points | ● None      | Default Group | Operational |
| Implement Account Lockout                    | +27 points | ● None      | MIP           | Operational |
| Protect Authenticators Commensurate with Use | +27 points | ● None      | Default Group | Operational |
| Refresh Authenticators                       | +27 points | ● None      | Default Group | Operational |
| Refresh Authenticators                       | +27 points | ● None      | MIP           | Operational |

[View all improvement actions](#)

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| Audit                        | 0/131 points       | 23                |
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| Azure Information Protection | 0/54 points        | 2                 |

[View all solutions](#)

| Categories | Assessments |
|------------|-------------|
|------------|-------------|

|                                 |            |        |               |             |
|---------------------------------|------------|--------|---------------|-------------|
| Restrict Access to Private Keys | +27 points | ● None | Default Group | Operational |
|---------------------------------|------------|--------|---------------|-------------|

[View all improvement actions](#)

| Categories               | Assessments                                                                                                                                                                  |
|--------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1. <b>General Health</b> | <ul style="list-style-type: none"> <li>Physical Examination</li> <li>Vital Signs</li> <li>Medical History</li> <li>Psychiatric History</li> </ul>                            |
| 2. <b>Neurological</b>   | <ul style="list-style-type: none"> <li>Neurological Examination</li> <li>Neuroimaging (CT, MRI)</li> <li>Electroencephalogram (EEG)</li> <li>Lumbar Puncture</li> </ul>      |
| 3. <b>Psychiatric</b>    | <ul style="list-style-type: none"> <li>Psychiatric Interview</li> <li>Structured Clinical Interview</li> <li>Psychiatric History</li> <li>Psychiatric Examination</li> </ul> |
| 4. <b>Behavioral</b>     | <ul style="list-style-type: none"> <li>Behavioral Assessment</li> <li>Behavioral Interview</li> <li>Behavioral Observation</li> <li>Behavioral History</li> </ul>            |
| 5. <b>Diagnostic</b>     | <ul style="list-style-type: none"> <li>Diagnostic Interview</li> <li>Diagnostic Examination</li> <li>Diagnostic History</li> <li>Diagnostic Assessment</li> </ul>            |

## Manage devices

**6%** 54/858 points achieved

Use device configuration profiles, implement malicious code and spam protection, secure mobile devices, and block unwanted applications

[View improvement actions](#)

## Manage compliance

**87%** 14977/17132 points achieved

Define your compliance scope, test control effectiveness, and manage your risk & compliance assessment

[View improvement actions](#)

*Disclaimer: Recommendations from Compliance Manager should not be interpreted as a guarantee of compliance. It is up to you to evaluate and validate the effectiveness of customer controls per your regulatory environment. These services are currently in preview and subject to the terms and conditions in the [Online Services Terms](#). See also [Microsoft 365 licensing guidance](#)*



|                        |            |        |     |             |
|------------------------|------------|--------|-----|-------------|
| Refresh Authenticators | +27 points | ● None | MIP | Operational |
|------------------------|------------|--------|-----|-------------|

[View all improvement actions](#)

| Categories                               | Assessments                                                                                                                                                                                                                                |
|------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1. <b>General Health and Vital Signs</b> | <ul style="list-style-type: none"> <li>Temperature</li> <li>Heart Rate</li> <li>Blood Pressure</li> <li>Respiratory Rate</li> <li>Oxygen Saturation</li> </ul>                                                                             |
| 2. <b>Neurological Assessment</b>        | <ul style="list-style-type: none"> <li>Level of Consciousness</li> <li>Pupils (Size, Shape, Reaction)</li> <li>Motor Function (Strength, Reflexes)</li> <li>Sensory Function (Touch, Pain, Temperature)</li> <li>Cranial Nerves</li> </ul> |
| 3. <b>Cardiovascular Assessment</b>      | <ul style="list-style-type: none"> <li>Heart Sounds (Murmurs, S3, S4)</li> <li>Peripheral Vascular Status</li> <li>Capillary Refill</li> </ul>                                                                                             |
| 4. <b>Respiratory Assessment</b>         | <ul style="list-style-type: none"> <li>Inspection (Chest Shape, Symmetry)</li> <li>Palpation (Tactile Fremitus)</li> <li>Percussion (Chest Sounds)</li> <li>Auscultation (Lung Sounds: Crackles, Wheezes, Rhales)</li> </ul>               |
| 5. <b>Gastrointestinal Assessment</b>    | <ul style="list-style-type: none"> <li>Inspection (Abdominal Shape, Distention)</li> <li>Palpation (Tenderness, Rigidity, Masses)</li> <li>Percussion (Tympany, Dullness)</li> <li>Auscultation (Bowel Sounds)</li> </ul>                  |
| 6. <b>Genitourinary Assessment</b>       | <ul style="list-style-type: none"> <li>Inspection (Genital Area)</li> <li>Palpation (Testes, Prostate)</li> <li>Urinalysis</li> </ul>                                                                                                      |
| 7. <b>Integumentary Assessment</b>       | <ul style="list-style-type: none"> <li>Skin Color</li> <li>Moisture</li> <li>Temperature</li> <li>Texture</li> <li>Lesions (Rashes, Ulcers, Wounds)</li> </ul>                                                                             |
| 8. <b>Musculoskeletal Assessment</b>     | <ul style="list-style-type: none"> <li>Inspection (Posture, Gait)</li> <li>Palpation (Joint Swelling, Tenderness)</li> <li>Range of Motion</li> <li>Strength</li> <li>Reflexes</li> </ul>                                                  |
| 9. <b>Endocrine Assessment</b>           | <ul style="list-style-type: none"> <li>Thyroid Examination</li> <li>Adrenal Function Tests</li> </ul>                                                                                                                                      |
| 10. <b>Reproductive Assessment</b>       | <ul style="list-style-type: none"> <li>Female Reproductive System</li> <li>Male Reproductive System</li> </ul>                                                                                                                             |

NIST 800-53

**78%** 14113/17990 points achieved

Product: Office 365

Regulation: NIST 800-53

[View improvement actions](#)[View improvement actions](#)

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 Edit name  Delete assessment

| Status                     | Created  |
|----------------------------|----------|
| <span>●</span> In Progress | 9/2/2020 |

Generate report

Overview   Controls   Your improvement actions   Microsoft actions

[Review details about this assessment and understand your progress toward completion.](#)

1911/4318

■ Your points achieved ⓘ

27/2434

Microsoft-managed points achieved 

1884/1884

### Key improvement actions



None Not Assessed Passed Failed Low Risk Failed Medium Risk Failed High Risk Not In Scope To Be Detected

■ Could Not Be Detected
 ■ Partially Tested

| Improvement action               | Impact     | Test status |
|----------------------------------|------------|-------------|
| Protect Authenticator Content    | +27 points | ● None      |
| Limit Consecutive Logon Failures | +27 points | ● None      |
| Implement Account Lockout        | +27 points | ● None      |

Group

MIP

### Assessment version

1

## Template

EU GDPR (Office 365)

### In-scope services

8

## Control status



 Delete assessment

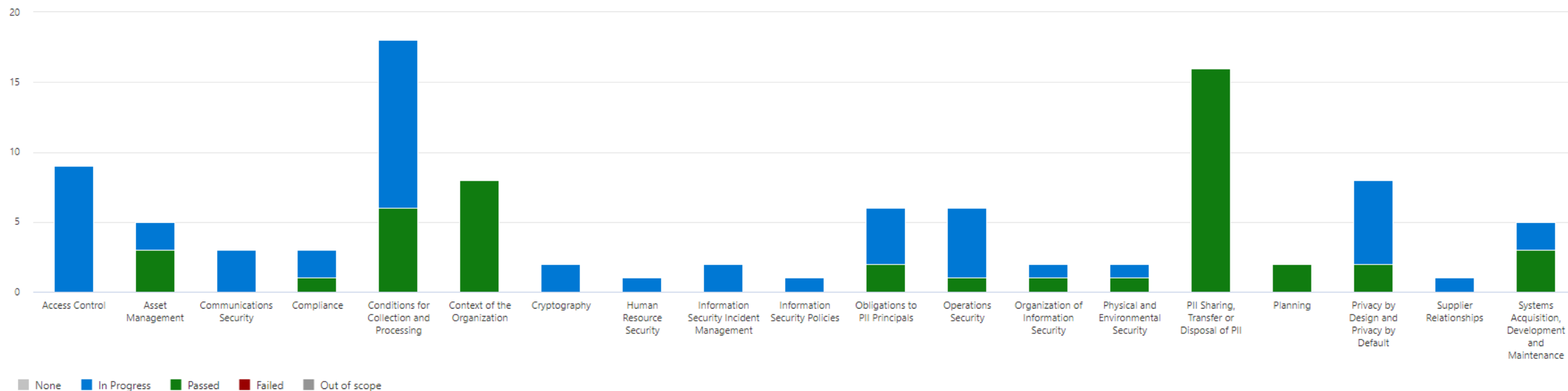
| Status                     | Created  |
|----------------------------|----------|
| <span>●</span> In Progress | 9/2/2020 |

Generate report

Overview **Controls** Your improvement actions Microsoft actions

[View the status of controls for this assessment, grouped by family.](#)

### Control status breakdown



Filter

Control family: **Any** ▾

Status: **Any** 

 **Filters**

Compliance Manager > Assessment templates > Create new template

 Choose template type

 Upload file

 Review and finish

# Choose template type

Choose one of the options below to start creating your template. Create a custom template with your own controls and actions for building a custom assessment. Or, extend an existing Microsoft template with modifications to suit your needs. [Learn more about custom templates](#)

☐ **Create a custom template**

[Download the sample file](#) to see a formatted example. Fill out your template data using [these instructions](#). You'll upload your file on the next screen.

☐ **Extend a Microsoft template**

Add controls, improvement actions, or dimensions to an existing Microsoft template. Extending a template ensures you'll receive updated guidance by Microsoft as regulations change. [View the existing Microsoft templates](#)

Select Microsoft template

Next

Cancel

Give feedback 

Excel

Sample Template Import File - Compliance Manager - Saved

FileHomeInsertFormulasDataReviewViewAutomateHelpTell me what you want to doOpen in Desktop App

Undo

Redo

Paste

Cut

Copy

Format Painter

Calibri

11

A

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Wrap Text

Merge & Center

General

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Conditional Formatting

Format as Table

Cell Styles

Insert

Delete

Format

Σ AutoSum

Sort & Filter

Find & Select

Clear

Sensitivity

ClipboardFontAlignmentNumberTablesCellsEditingSensitivity

E6

|    | A           | B              | C                       | D                                             | E                                  | F | G | H | I | J |  |
|----|-------------|----------------|-------------------------|-----------------------------------------------|------------------------------------|---|---|---|---|---|--|
| 1  | controlName | controlFamily  | controlTitle            | controlDescription                            | controlActionTitle                 |   |   |   |   |   |  |
| 2  | EC1         | ControlFamily1 | Example Control Title 1 | This is an example control description        | Example Action 1;;Example Action 2 |   |   |   |   |   |  |
| 3  | EC2         | ControlFamily1 | Example Control Title 2 | This is another example control description   | Example Action 3                   |   |   |   |   |   |  |
| 4  | EC3         | ControlFamily2 | Example Control Title 3 | This is the third example control description | Example Action 3                   |   |   |   |   |   |  |
| 5  |             |                |                         |                                               |                                    |   |   |   |   |   |  |
| 6  |             |                |                         |                                               |                                    |   |   |   |   |   |  |
| 7  |             |                |                         |                                               |                                    |   |   |   |   |   |  |
| 8  |             |                |                         |                                               |                                    |   |   |   |   |   |  |
| 9  |             |                |                         |                                               |                                    |   |   |   |   |   |  |
| 10 |             |                |                         |                                               |                                    |   |   |   |   |   |  |
| 11 |             |                |                         |                                               |                                    |   |   |   |   |   |  |
| 12 |             |                |                         |                                               |                                    |   |   |   |   |   |  |
| 13 |             |                |                         |                                               |                                    |   |   |   |   |   |  |
| 14 |             |                |                         |                                               |                                    |   |   |   |   |   |  |
| 15 |             |                |                         |                                               |                                    |   |   |   |   |   |  |
| 16 |             |                |                         |                                               |                                    |   |   |   |   |   |  |
| 17 |             |                |                         |                                               |                                    |   |   |   |   |   |  |
| 18 |             |                |                         |                                               |                                    |   |   |   |   |   |  |
| 19 |             |                |                         |                                               |                                    |   |   |   |   |   |  |
| 20 |             |                |                         |                                               |                                    |   |   |   |   |   |  |
| 21 |             |                |                         |                                               |                                    |   |   |   |   |   |  |
| 22 |             |                |                         |                                               |                                    |   |   |   |   |   |  |
| 23 |             |                |                         |                                               |                                    |   |   |   |   |   |  |
| 24 |             |                |                         |                                               |                                    |   |   |   |   |   |  |
| 25 |             |                |                         |                                               |                                    |   |   |   |   |   |  |
| 26 |             |                |                         |                                               |                                    |   |   |   |   |   |  |
| 27 |             |                |                         |                                               |                                    |   |   |   |   |   |  |
| 28 |             |                |                         |                                               |                                    |   |   |   |   |   |  |
| 29 |             |                |                         |                                               |                                    |   |   |   |   |   |  |
| 30 |             |                |                         |                                               |                                    |   |   |   |   |   |  |
| 31 |             |                |                         |                                               |                                    |   |   |   |   |   |  |
| 32 |             |                |                         |                                               |                                    |   |   |   |   |   |  |
| 33 |             |                |                         |                                               |                                    |   |   |   |   |   |  |
| 34 |             |                |                         |                                               |                                    |   |   |   |   |   |  |
| 35 |             |                |                         |                                               |                                    |   |   |   |   |   |  |
| 36 |             |                |                         |                                               |                                    |   |   |   |   |   |  |
| 37 |             |                |                         |                                               |                                    |   |   |   |   |   |  |
| 38 |             |                |                         |                                               |                                    |   |   |   |   |   |  |
| 39 |             |                |                         |                                               |                                    |   |   |   |   |   |  |
| 40 |             |                |                         |                                               |                                    |   |   |   |   |   |  |

TemplateControlFamilyActionsDimensions

Calculation Mode: AutomaticWorkbook StatisticsOCS: ONInner Ring (Fastfood) : FF1Canvas: ONNetwork: 10 Mbps, 0 msHelp Improve Office100%

Compliance Manager > Assessment templates > Create new template

 Choose template type

 Upload file

 Review and finish

## Upload file

Upload your formatted Excel file containing all the necessary data for your template. [View sample file](#)

Uploaded file: Sample Template Import File - Compliance Manager.xlsx.xlsx

[Upload a different file](#)

Back

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# Universal Templates

⚙ Compliance Manager settings

Use a template to help you create assessments for your organization. Templates contain the controls and action data needed to track compliance with regulations, standards, and policies. [Learn about working with templates](#)

Activated/Licensed templates

0/0

[View details](#)

[+ Create new template](#) [→ Export all actions](#)

657 items Search Group

Filter  Reset  Filters

Product scope: **Any** Certification: **Any** 

Created by: **Any** 

Activation: **Any** 

Availability: Premium ✕

| Assessment template                           | Availability | Product scope | Certification                      | Created by | Last updated | Created   | Activation |
|-----------------------------------------------|--------------|---------------|------------------------------------|------------|--------------|-----------|------------|
| Premium templates (657)                       |              |               |                                    |            |              |           |            |
| Virginia Breach of Personal Information ...   | Premium      | Microsoft 365 | Virginia Breach of Personal Inf... | Microsoft  | 7/16/2021    | 7/16/2021 | Inactive   |
| Connecticut State Law, Section 36a-701b,...   | Premium      | Microsoft 365 | Connecticut State Law, Section...  | Microsoft  | 7/11/2021    | 7/11/2021 | Inactive   |
| Kansas Consumer Information, Security B...    | Premium      | Microsoft 365 | Kansas' Security Breach Statute    | Microsoft  | 7/11/2021    | 7/11/2021 | Inactive   |
| West Virginia - Breach of Security of Con...  | Premium      | Microsoft 365 | West Virginia - Breach of Secu...  | Microsoft  | 7/16/2021    | 7/16/2021 | Inactive   |
| NIST 800-53                                   | Premium      | Microsoft 365 | NIST 800-53                        | Microsoft  | 5/27/2021    | 5/27/2021 | Active     |
| Massachusetts - 201 CMR 17.00: Standard...    | Premium      | Microsoft 365 | 201 CMR 17                         | Microsoft  | 7/11/2021    | 7/11/2021 | Inactive   |
| Singapore - ABS Guidelines on Control O...    | Premium      | Microsoft 365 | ABS-OSPAR                          | Microsoft  | 7/11/2021    | 7/11/2021 | Inactive   |
| AICPA/CICA Generally Accepted Privacy ...     | Premium      | Microsoft 365 | AICPA/CICA GAPP                    | Microsoft  | 7/11/2021    | 7/11/2021 | Inactive   |
| Asia Pacific Economic Cooperation (APEC...    | Premium      | Microsoft 365 | APEC Privacy Framework             | Microsoft  | 7/11/2021    | 7/11/2021 | Inactive   |
| Australian Prudential Regulation Authori...   | Premium      | Microsoft 365 | APRA CPS                           | Microsoft  | 7/11/2021    | 7/11/2021 | Inactive   |
| ARMA - Implementing the Generally Acc...      | Premium      | Microsoft 365 | ARMA GARP                          | Microsoft  | 7/11/2021    | 7/11/2021 | Inactive   |
| Australia - ASD Essential 8 for Microsoft ... | Premium      | Microsoft 365 | ASD Essential 8                    | Microsoft  | 7/11/2021    | 7/11/2021 | Inactive   |





 Compliance Manager settings

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Activated/Licensed templates

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[View details](#)

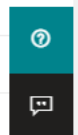
[+ Create new template](#) [→ Export all actions](#)

328 items  Group ▾

Filter  Reset  Filters

Product scope: **Universal** ✕ Certification: **Any** ▾ Created by: **Any** ▾ Activation: **Any** ▾ Availability: **Premium** ✕

| Assessment template                          | Availability | Product scope | Certification          | Created by | Last updated | Created   | Activation |
|----------------------------------------------|--------------|---------------|------------------------|------------|--------------|-----------|------------|
| Premium templates (328)                      |              |               |                        |            |              |           |            |
| California Consumer Privacy Act (CCPA)       | Premium      | Universal     | CCPA                   | Microsoft  | 7/12/2021    | 7/12/2021 | Inactive   |
| Massachusetts - 201 CMR 17.00: Standard...   | Premium      | Universal     | 201 CMR 17             | Microsoft  | 7/12/2021    | 7/12/2021 | Inactive   |
| Singapore - ABS Guidelines on Control O...   | Premium      | Universal     | ABS-OSPAR              | Microsoft  | 7/13/2021    | 7/13/2021 | Inactive   |
| AICPA/CICA Generally Accepted Privacy ...    | Premium      | Universal     | AICPA/CICA GAPP        | Microsoft  | 7/13/2021    | 7/13/2021 | Inactive   |
| Asia Pacific Economic Cooperation (APEC...   | Premium      | Universal     | APEC Privacy Framework | Microsoft  | 7/13/2021    | 7/13/2021 | Inactive   |
| Australian Prudential Regulation Authori...  | Premium      | Universal     | APRA CPS               | Microsoft  | 7/13/2021    | 7/13/2021 | Inactive   |
| ARMA - Implementing the Generally Acc...     | Premium      | Universal     | ARMA GARP              | Microsoft  | 7/13/2021    | 7/13/2021 | Inactive   |
| FedRAMP Moderate                             | Premium      | Universal     | FedRAMP Moderate       | Microsoft  | 7/13/2021    | 7/13/2021 | Inactive   |
| Cloud Security Alliance (CSA) Cloud Cont...  | Premium      | Universal     | CSA CCM                | Microsoft  | 7/13/2021    | 7/13/2021 | Inactive   |
| Federal Financial Institutions Examinatio... | Premium      | Universal     | FFIEC IS               | Microsoft  | 7/13/2021    | 7/13/2021 | Inactive   |
| ISO/IEC 27018:2019                           | Premium      | Universal     | ISO 27018              | Microsoft  | 7/13/2021    | 7/13/2021 | Inactive   |
| HIPAA/HITECH                                 | Premium      | Universal     | HIPAA/HITECH           | Microsoft  | 7/13/2021    | 7/13/2021 | Inactive   |



⚙ Compliance Manager settings

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Activated/Licensed templates

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328 items Search

Group

Filter  Reset  Filters

Product scope: **Universal** ✕Certification: **Any** 

Created by: **Any** 

Activation: **Any** 

Availability: **Premium** ✕

| Assessment template                          | Availability | Product scope | Certification          | Created by | Last updated | Created   | Activation |
|----------------------------------------------|--------------|---------------|------------------------|------------|--------------|-----------|------------|
| Premium templates (328)                      |              |               |                        |            |              |           |            |
| California Consumer Privacy Act (CCPA)       | Premium      | Universal     | CCPA                   | Microsoft  | 7/12/2021    | 7/12/2021 | Inactive   |
| Massachusetts - 201 CMR 17.00: Standard...   | Premium      | Universal     | 201 CMR 17             | Microsoft  | 7/12/2021    | 7/12/2021 | Inactive   |
| Singapore - ABS Guidelines on Control O...   | Premium      | Universal     | ABS-OSPAR              | Microsoft  | 7/13/2021    | 7/13/2021 | Inactive   |
| AICPA/CICA Generally Accepted Privacy ...    | Premium      | Universal     | AICPA/CICA GAPP        | Microsoft  | 7/13/2021    | 7/13/2021 | Inactive   |
| Asia Pacific Economic Cooperation (APEC...   | Premium      | Universal     | APEC Privacy Framework | Microsoft  | 7/13/2021    | 7/13/2021 | Inactive   |
| Australian Prudential Regulation Authori...  | Premium      | Universal     | APRA CPS               | Microsoft  | 7/13/2021    | 7/13/2021 | Inactive   |
| ARMA - Implementing the Generally Acc...     | Premium      | Universal     | ARMA GARP              | Microsoft  | 7/13/2021    | 7/13/2021 | Inactive   |
| FedRAMP Moderate                             | Premium      | Universal     | FedRAMP Moderate       | Microsoft  | 7/13/2021    | 7/13/2021 | Inactive   |
| Cloud Security Alliance (CSA) Cloud Cont...  | Premium      | Universal     | CSA CCM                | Microsoft  | 7/13/2021    | 7/13/2021 | Inactive   |
| Federal Financial Institutions Examinatio... | Premium      | Universal     | FFIEC IS               | Microsoft  | 7/13/2021    | 7/13/2021 | Inactive   |
| ISO/IEC 27018:2019                           | Premium      | Universal     | ISO 27018              | Microsoft  | 7/13/2021    | 7/13/2021 | Inactive   |
| HIPAA/HITECH                                 | Premium      | Universal     | HIPAA/HITECH           | Microsoft  | 7/13/2021    | 7/13/2021 | Inactive   |

Compliance Manager > Assessment templates > California Consumer Privacy Act (CCPA)

C

California Consumer Privacy Act (CCPA)

+ Create assessment

→ Export to Excel

Overview

Details

About

Controls

Your improvement actions

Microsoft actions

43 items

Search

Group

Filter

Reset

Filters

Control family: Any

| Control title                                              | Control ID | Achievable points | Improvement actions | Microsoft actions |
|------------------------------------------------------------|------------|-------------------|---------------------|-------------------|
| > Compliance Obligations (7)                               |            |                   |                     |                   |
| > Disclosure Obligations (7)                               |            |                   |                     |                   |
| > Exemptions (2)                                           |            |                   |                     |                   |
| > Private Right of Action (1)                              |            |                   |                     |                   |
| > Right to Access (5)                                      |            |                   |                     |                   |
| > Right to Deletion (4)                                    |            |                   |                     |                   |
| > Right to Disclosure of Information Sold (4)              |            |                   |                     |                   |
| > Right to Nondiscrimination (6)                           |            |                   |                     |                   |
| > Right to Opt-Out (4)                                     |            |                   |                     |                   |
| > Right to Request Disclosure of Information Collected (3) |            |                   |                     |                   |

Compliance Manager > Assessment templates > California Consumer Privacy Act (CCPA)

C

California Consumer Privacy Act (CCPA)

+ Create assessment

→ Export to Excel

Overview

Details

Achievable points

Created by

Product scope

About

Last updated

7/12/2021

Achievable points

1421

Created by

Microsoft

Product scope

Universal

The California Consumer Privacy Act (CCPA) is a California state law that regulates privacy rights and consumer protections for residents of California. This template includes the September 2020 amendments. [More info on CCPA](#)

Service scope

1 service

Created

7/12/2021

Certification

CCPA

Controls

Your improvement actions

Microsoft actions

43 items

Search

Group

Filter

Reset

Filters

Control family: Any

Control title

Control ID

Achievable points

Improvement actions

Microsoft actions

> Compliance Obligations (7)

> Disclosure Obligations (7)

> Exemptions (2)

> Private Right of Action (1)

> Right to Access (5)

> Right to Deletion (4)

> Right to Disclosure of Information Sold (4)

> Right to Nondiscrimination (6)

> Right to Opt-Out (4)

> Right to Request Disclosure of Information Collected (3)

[+ Create assessment](#) [→ Export to Excel](#)

<



Product scope  
Universal



| Controls | Your improvement actions | Microsoft actions |
|----------|--------------------------|-------------------|
|----------|--------------------------|-------------------|

43 items

Search

Group ▾

Filter  Reset  Filters

Control family: **Any** ▾

| Control title                                            | Control ID | Achievable points | Improvement actions | Microsoft actions |
|----------------------------------------------------------|------------|-------------------|---------------------|-------------------|
| Compliance Obligations (7)                               |            |                   |                     |                   |
| Disclosure Obligations (7)                               |            |                   |                     |                   |
| Exemptions (2)                                           |            |                   |                     |                   |
| Private Right of Action (1)                              |            |                   |                     |                   |
| Right to Access (5)                                      |            |                   |                     |                   |
| Right to Deletion (4)                                    |            |                   |                     |                   |
| Right to Disclosure of Information Sold (4)              |            |                   |                     |                   |
| Right to Nondiscrimination (6)                           |            |                   |                     |                   |
| Right to Opt-Out (4)                                     |            |                   |                     |                   |
| Right to Request Disclosure of Information Collected (3) |            |                   |                     |                   |



- Product, name and group
- Review and finish

# Product, name and group

Identify the product for this assessment. If the product isn't listed among existing products, select New Product and enter its name. Then create a name for your assessment and assign it to group. The assessment name must be unique within the group. Group names must be unique within your organization. [Learn more about groups](#)

## Product

- Choose existing product  
Select a product
- Create new product  
Enter new product name

## Assessment name \*

New assessment

## Assessment group \*

- Use existing group  
Select a group
- Create new group  
Enter new group name

Help icon and chat icon

# Compliance Manager

Compliance Manager settings

- Overview
- Improvement actions
- Solutions
- Assessments
- Assessment templates

Assessments help you implement data protection controls specified by compliance, security, privacy, and data protection standards, regulations, and laws. Assessments include actions that have been taken by Microsoft to protect your data, and they're completed when you take action to implement the controls included in the assessment. [Learn how to manage assessments](#)

Add assessment

1 item

Search

Filter

Group

| Assessment                                 | Status     | Assessment progress | Your improvement actions | Microsoft actions    | Group         | Product       | Regulation               |
|--------------------------------------------|------------|---------------------|--------------------------|----------------------|---------------|---------------|--------------------------|
| Data Protection Baseline for Microsoft 365 | Incomplete | 57%                 | 4 of 694 completed       | 685 of 685 completed | Default Group | Microsoft 365 | Data Protection Baseline |

- 
- Home
- Compliance Manager
- Data classification
- Data connectors
- Alerts
- Reports
- Policies
- Permissions
- Solutions
- Catalog
- Audit
- Content search
- Communication compliance
- Data loss prevention
- Data subject requests
- eDiscovery
- Information governance
- Information protection
- Insider risk management
- Records management
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- Settings
- More resources
- Customize navigation

# Compliance Manager

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- Overview
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- Assessment templates

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Add assessment

1 item  Filter Group

| Assessment                                 | Status     | Assessment progress | Your improvement actions | Microsoft actions    | Group         | Product       | Regulation               |
|--------------------------------------------|------------|---------------------|--------------------------|----------------------|---------------|---------------|--------------------------|
| Data Protection Baseline for Microsoft 365 | Incomplete | 57%                 | 4 of 694 completed       | 685 of 685 completed | Default Group | Microsoft 365 | Data Protection Baseline |



- Base template
- Product, name and group
- Review and finish

# Base your assessment on a template

Assessments are based on regulatory templates. The full list of templates can be reviewed and managed from the Assessment templates section

Select template

Assessment template name  
No template selected

Availability  
No template selected

Activation

Product  
No template selected

Certification  
No template selected

Created by  
No template selected

Last modified  
No template selected

Date created  
No template selected

Next

Cancel



- Base template
- Product, name and group
- Review and finish

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Select template

Assessment template name

No template selected

Availability

No template selected

Activation

Product

No template selected

Certification

No template selected

Created by

No template selected

Last modified

No template selected

Date created

No template selected

Next

## Select a template

Choose a template as the basis for your assessment. Learn more about [Compliance Manager templates](#).

Activated/Licensed templates  
10/0

667 items Search

| Template                   | Availability | Activation | Product   |
|----------------------------|--------------|------------|-----------|
| Included templates (10)    |              |            |           |
| Data Protection Baseline   | Included     | Active     | Universal |
| Data Protection Baselin... | Included     | Active     | Microsoft |
| EU GDPR                    | Included     | Active     | Universal |
| EU GDPR for Microsoft ...  | Included     | Active     | Microsoft |
| ISO/IEC 27001:2013         | Included     | Active     | Universal |
| ISO/IEC 27001:2013 for ... | Included     | Active     | Microsoft |
| NIST 800-53 Rev.4          | Included     | Active     | Universal |
| NIST 800-53 Rev.4 for ...  | Included     | Active     | Microsoft |
| NIST 800-53 rev.5          | Included     | Active     | Universal |
| NIST 800-53 rev.5 for M... | Included     | Active     | Microsoft |
| Premium templates (657)    |              |            |           |
| (NAIC) Standards for Sa... | Premium      | Inactive   | Universal |
| (NAIC) Standards for Sa... | Premium      | Inactive   | Universal |

Save

Cancel

- Base template
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Select template

Assessment template name

No template selected

Availability

No template selected

Activation

Product

No template selected

Certification

No template selected

Created by

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Last modified

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Date created

No template selected

Next

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Activated/Licensed templates  
10/0

667 items

CCPA

✕

| Template                   | Availability | Activation | Product   |
|----------------------------|--------------|------------|-----------|
| Included templates (10)    |              |            |           |
| Data Protection Baseline   | Included     | Active     | Universal |
| Data Protection Baselin... | Included     | Active     | Microsoft |
| EU GDPR                    | Included     | Active     | Universal |
| EU GDPR for Microsoft ...  | Included     | Active     | Microsoft |
| ISO/IEC 27001:2013         | Included     | Active     | Universal |
| ISO/IEC 27001:2013 for ... | Included     | Active     | Microsoft |
| NIST 800-53 Rev.4          | Included     | Active     | Universal |
| NIST 800-53 Rev.4 for ...  | Included     | Active     | Microsoft |
| NIST 800-53 rev.5          | Included     | Active     | Universal |
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| Premium templates (657)    |              |            |           |
| (NAIC) Standards for Sa... | Premium      | Inactive   | Universal |
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Save

Cancel

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Select template

Assessment template name

No template selected

Availability

No template selected

Activation

Product

No template selected

Certification

No template selected

Created by

No template selected

Last modified

No template selected

Date created

No template selected

Next

## Select a template

Choose a template as the basis for your assessment. Learn more about [Compliance Manager templates](#).

Activated/Licensed templates  
0/0

2 items CCPA

| Template                   | Availability | Activation | Product scope |
|----------------------------|--------------|------------|---------------|
| Premium templates (2)      |              |            |               |
| California Consumer Pri... | Premium      | Inactive   | Universal     |
| California Consumer Pri... | Premium      | Inactive   | Microsoft 36  |

Save

Cancel

Help Chat

- Base template
- Product, name and group
- Review and finish

# Base your assessment on a template

Assessments are based on regulatory templates. The full list of templates can be reviewed and managed from the Assessment Manager.

Select template

Assessment template name  
No template selected

Availability  
No template selected

Activation

Product  
No template selected

Certification  
No template selected

Created by  
No template selected

Last modified  
No template selected

Date created  
No template selected

Next

## Select a template

Choose a template as the basis for your assessment. Learn more about [Compliance Manager templates](#).

Activated/Licensed templates  
0/0

1 of 2 selected

| Template                                                       | Availability | Activation | Product scope |
|----------------------------------------------------------------|--------------|------------|---------------|
| Premium templates (2)                                          |              |            |               |
| <input checked="" type="checkbox"/> California Consumer Pri... | Premium      | Inactive   | Universal     |
| California Consumer Pri...                                     | Premium      | Inactive   | Microsoft 36  |

Save Cancel

Help

Feedback

- Base template
- Product, name and group
- Review and finish

# Base your assessment on a template

Assessments are based on regulatory templates. The full list of templates can be reviewed and managed from the Assessment templates section

Change selection

Assessment template name  
California Consumer Privacy Act (CCPA)

Availability  
Premium

Activation  
Inactive

Product  
Generic

Certification  
CCPA

Created by  
Microsoft

Last modified  
7/12/2021

Date created  
7/12/2021

Next

Cancel

?

- Base template
- Product, name and group**
- Review and finish

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## Product

- ☐ Choose existing product  
Select a product
- ☒ Create new product  
Salesforce

## Assessment name \*

New assessment

## Assessment group \*

- ☐ Use existing group  
Select a group
- ☐ Create new group  
Enter new group name



- Base template
- Product, name and group**
- Review and finish

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- ☐ Choose existing product  
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Salesforce

## Assessment name \*

CCPA Salesforce

## Assessment group \*

- ☐ Use existing group  
Select a group
- ☐ Create new group  
Enter new group name



- Base template
- Product, name and group**
- Review and finish

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## Product

- ☐ Choose existing product  
Select a product
- ☒ Create new product  
Salesforce

## Assessment name \*

CCPA Salesforce

## Assessment group \*

- ☒ Use existing group  
Select a group
- ☐ Default Group  
Enter new group name



- Base template
- Product, name and group
- Review and finish

# Review assessment and finish

**Template**  
California Consumer Privacy Act (CCPA)  
Edit template selection

**Name and group**  
CCPA Salesforce  
Default Group  
Edit assessment name and group



- Base template
- Product, name and group
- Review and finish

# Review assessment and finish

Submitting...

**Template**  
California Consumer Privacy Act (CCPA)  
Edit template selection

**Name and group**  
CCPA Salesforce  
Default Group  
Edit assessment name and group



- ✓ Base template
- ✓ Product, name and group
- ✓ Review and finish

## ✓ New assessment created

Your assessment has been successfully created.

Done



 Edit name  Delete assessment ...

<



### Microsoft actions

[Review details about this assessment and understand your progress toward completion.](#)

## 0/1421

■ Your points achieved ⓘ

0/1421

Microsoft managed points achieved 

0/0

### Key improvement actions

None Not assessed Passed Failed low risk Failed medium risk Failed high risk Out of scope To be detected Could not be detected 1 more

| Improvement action                                                     | Impact     | Test status                |
|------------------------------------------------------------------------|------------|----------------------------|
| Apply sensitivity labels to protect personal data                      | +27 points | <div><div></div>None</div> |
| Use IRM to protect online documents and storage                        | +27 points | <div><div></div>None</div> |
| Create customized DLP policies for government data                     | +27 points | <div><div></div>None</div> |
| Use default DLP policies for US personally identifiable information... | +27 points | <div><div></div>None</div> |
| Create customized DLP policies for company sensitive information       | +27 points | <div><div></div>None</div> |
| Apply sensitivity labels to protect ePHI                               | +27 points | <div><div></div>None</div> |
| Create customized DLP policies for sensitive financial data            | +27 points | <div><div></div>None</div> |

 Edit name  Delete assessment ...



- | Progress                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             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improvement actions | Microsoft actions |
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| <p>1. <b>Identify the problem</b></p> <p>2. <b>Define the problem</b></p> <p>3. <b>Identify the causes</b></p> <p>4. <b>Identify the effects</b></p> <p>5. <b>Identify the stakeholders</b></p> <p>6. <b>Identify the resources</b></p> <p>7. <b>Identify the risks</b></p> <p>8. <b>Identify the opportunities</b></p> <p>9. <b>Identify the constraints</b></p> <p>10. <b>Identify the goals</b></p> <p>11. <b>Identify the metrics</b></p> <p>12. <b>Identify the KPIs</b></p> <p>13. <b>Identify the success factors</b></p> <p>14. <b>Identify the challenges</b></p> <p>15. <b>Identify the solutions</b></p> <p>16. <b>Identify the implementation plan</b></p> <p>17. <b>Identify the timeline</b></p> <p>18. <b>Identify the budget</b></p> <p>19. <b>Identify the resources</b></p> <p>20. <b>Identify the risks</b></p> <p>21. <b>Identify the opportunities</b></p> <p>22. <b>Identify the constraints</b></p> <p>23. <b>Identify the goals</b></p> <p>24. <b>Identify the metrics</b></p> <p>25. <b>Identify the 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constraints</b></p> <p>192. <b>Identify the goals</b></p> <p>193. <b>Identify the metrics</b></p> <p>194. <b>Identify the KPIs</b></p> <p>195. <b>Identify the success factors</b></p> <p>196. <b>Identify the challenges</b></p> <p>197. <b>Identify the solutions</b></p> <p>198. <b>Identify the implementation plan</b></p> <p>199. <b>Identify the timeline</b></p> <p>200. <b>Identify the budget</b></p> <p>201. <b>Identify the resources</b></p> <p>202. <b>Identify the risks</b></p> <p>203. <b>Identify the opportunities</b></p> <p>204. <b>Identify the constraints</b></p> <p>205. <b>Identify the goals</b></p> <p>206. <b>Identify the metrics</b></p> <p>207. <b>Identify the KPIs</b></p> <p>208. <b>Identify the success factors</b></p> <p>209. <b>Identify the challenges</b></p> <p>210. <b>Identify the solutions</b></p> <p>211. <b>Identify the implementation plan</b></p> <p>212. <b>Identify the timeline</b></p> <p>213. <b>Identify the budget</b></p> <p>214. <b>Identify the resources</b></p> <p>215. <b>Identify the risks</b>&lt;/</p> |          |                          |                   |

**0% Assessment progress**

---

0/1421

0/0

---

| Improvement action                                                     | Impact     | Test status |
|------------------------------------------------------------------------|------------|-------------|
| Apply sensitivity labels to protect personal data                      | +27 points | ● None      |
| Use IRM to protect online documents and storage                        | +27 points | ● None      |
| Create customized DLP policies for government data                     | +27 points | ● None      |
| Use default DLP policies for US personally identifiable information... | +27 points | ● None      |
| Create customized DLP policies for company sensitive information       | +27 points | ● None      |
| Apply sensitivity labels to protect ePHI                               | +27 points | ● None      |
| Create customized DLP policies for sensitive financial data            | +27 points | ● None      |

Overview   Improvement actions   Solutions   **Assessments**   Assessment templates

Assessments help you implement data protection controls specified by compliance, security, privacy, and data protection standards, regulations, and laws. Assessments include actions that have been taken by Microsoft to protect your data, and they're completed when you take action to implement the controls included in the assessment. [Learn how to manage assessments](#)

Activated/Licensed templates

1/0

[View details](#)

 Add assessment

3 items

Search

Filter

Group ▾

| Assessment                                 | Status      | Assessment progress | Your improvement actions | Microsoft actions    | Group         | Product       | Regulation               |
|--------------------------------------------|-------------|---------------------|--------------------------|----------------------|---------------|---------------|--------------------------|
| CCPA Salesforce                            | Not started | 0%                  | 0 of 133 completed       | 0 of 0 completed     | Default Group | Salesforce    | CCPA                     |
| EU GDPR                                    | Not started | 20%                 | 0 of 124 completed       | 19 of 19 completed   | Default Group | Microsoft 365 | EU GDPR                  |
| Data Protection Baseline for Microsoft 365 | Incomplete  | 57%                 | 4 of 694 completed       | 685 of 685 completed | Default Group | Microsoft 365 | Data Protection Baseline |

- 
- Home
- Compliance Manager
- Data classification
- Data connectors
- Alerts
- Reports
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- Content search
- Communication compliance
- Data loss prevention
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- Records management
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- More resources
- Customize navigation

# Compliance Manager

Compliance Manager settings

- Overview
- Improvement actions
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- Assessment templates

Assessments help you implement data protection controls specified by compliance, security, privacy, and data protection standards, regulations, and laws. Assessments include actions that have been taken by Microsoft to protect your data, and they're completed when you take action to implement the controls included in the assessment. [Learn how to manage assessments](#)

Activated/Licensed templates

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[View details](#)

Add assessment

5 items

Search

Filter

Group

| Assessment                                 | Status      | Assessment progress | Your improvement actions | Microsoft actions    | Group         | Product       | Regulation               |
|--------------------------------------------|-------------|---------------------|--------------------------|----------------------|---------------|---------------|--------------------------|
| CCPA Oracle                                | Not started | 0%                  | 0 of 133 completed       | 0 of 0 completed     | Default Group | Oracle        | CCPA                     |
| CCPA SAP                                   | Not started | 0%                  | 0 of 133 completed       | 0 of 0 completed     | Default Group | SAP           | CCPA                     |
| CCPA Salesforce                            | Not started | 0%                  | 0 of 133 completed       | 0 of 0 completed     | Default Group | Salesforce    | CCPA                     |
| EU GDPR                                    | Not started | 20%                 | 0 of 124 completed       | 19 of 19 completed   | Default Group | Microsoft 365 | EU GDPR                  |
| Data Protection Baseline for Microsoft 365 | Incomplete  | 57%                 | 4 of 694 completed       | 685 of 685 completed | Default Group | Microsoft 365 | Data Protection Baseline |



Overview   Improvement actions   Solutions   **Assessments**   Assessment templates

Assessments help you implement data protection controls specified by compliance, security, privacy, and data protection standards, regulations, and laws. Assessments include actions that have been taken by Microsoft to protect your data, and they're completed when you take action to implement the controls included in the assessment. [Learn how to manage assessments](#)

 Add assessment

5 items

Search

Filter

- Group

| Assessment                                 | Status      | Assessment progress | Your improvement actions | Microsoft actions    | Group         | Product       | Regulation               |
|--------------------------------------------|-------------|---------------------|--------------------------|----------------------|---------------|---------------|--------------------------|
| CCPA Oracle                                | Not started | 0%                  | 0 of 133 completed       | 0 of 0 completed     | Default Group | Oracle        | CCPA                     |
| CCPA SAP                                   | Not started | 0%                  | 0 of 133 completed       | 0 of 0 completed     | Default Group | SAP           | CCPA                     |
| CCPA Salesforce                            | Not started | 0%                  | 0 of 133 completed       | 0 of 0 completed     | Default Group | Salesforce    | CCPA                     |
| EU GDPR                                    | Not started | 20%                 | 0 of 124 completed       | 19 of 19 completed   | Default Group | Microsoft 365 | EU GDPR                  |
| Data Protection Baseline for Microsoft 365 | Incomplete  | 57%                 | 4 of 694 completed       | 685 of 685 completed | Default Group | Microsoft 365 | Data Protection Baseline |

 Edit name  Delete assessment ...

<



### Microsoft actions

[Review details about this assessment and understand your progress toward completion.](#)

## 0/1421

■ Your points achieved ⓘ

0/1421

Microsoft managed points achieved ⓘ

0/0

### Key improvement actions

None Not assessed Passed Failed low risk Failed medium risk Failed high risk Out of scope To be detected Could not be detected 1 more

| Improvement action                                                     | Impact     | Test status |
|------------------------------------------------------------------------|------------|-------------|
| Apply sensitivity labels to protect personal data                      | +27 points | ● None      |
| Use IRM to protect online documents and storage                        | +27 points | ● None      |
| Create customized DLP policies for government data                     | +27 points | ● None      |
| Use default DLP policies for US personally identifiable information... | +27 points | ● None      |
| Create customized DLP policies for company sensitive information       | +27 points | ● None      |
| Apply sensitivity labels to protect ePHI                               | +27 points | ● None      |
| Create customized DLP policies for sensitive financial data            | +27 points | ● None      |

Compliance Manager > Assessments > CCPA Salesforce

CS

CCPA Salesforce

Edit name

Delete assessment

Overview

Details

About

Progress

Controls

Your improvement actions

Microsoft actions

Review improvement actions managed by your organization. Select an improvement action to edit its status and view implementation guidance.

Improvement action status

None

Not assessed

Passed

Failed low risk

Failed medium risk

Failed high risk

Out of scope

To be detected

Could not be detected

1 more

✓ Accept all updates

133 items

Search

Filter

Reset

Filters

Control family: Any

Status: Any

| Improvement action                     | Products   | Test status | Impact     | Points achieved | Regulations | Solution         | Action type   | Contr |
|----------------------------------------|------------|-------------|------------|-----------------|-------------|------------------|---------------|-------|
| Adhere to retention periods defi...    | Salesforce | • None      | +9 points  | 0/9             | CCPA        | Compliance Ma... | Operational   | Right |
| Adopt security, technical, and ad...   | Salesforce | • None      | +9 points  | 0/9             | CCPA        | Compliance Ma... | Documentation | Discl |
| Apply sensitivity labels to protec...  | Salesforce | • None      | +27 points | 0/27            | CCPA        | Compliance Ma... | Technical     | Discl |
| Apply sensitivity labels to protec...  | Salesforce | • None      | +27 points | 0/27            | CCPA        | Compliance Ma... | Technical     | Discl |
| Assess risk in third party relation... | Salesforce | • None      | +1 points  | 0/1             | CCPA        | Compliance Ma... | Operational   | Right |
| Audit computing environment th...      | Salesforce | • None      | +9 points  | 0/9             | CCPA        | Compliance Ma... | Operational   | Discl |
| Audit user query event paramete...     | Salesforce | • None      | +1 points  | 0/1             | CCPA        | Compliance Ma... | Operational   | Discl |
| Automatically apply record labels      | Salesforce | • None      | +27 points | 0/27            | CCPA        | Compliance Ma... | Technical     | Right |
| Change vendor-supplied defaults        | Salesforce | • None      | +9 points  | 0/9             | CCPA        | Compliance Ma... | Operational   | Right |
| Complete third party informatio...     | Salesforce | • None      | +9 points  | 0/9             | CCPA        | Compliance Ma... | Operational   | Discl |

## CS

## CCPA Salesforce

 Edit name  Delete assessment ...

## Overview

### Details

## About

| Progress | Controls | Your improvement actions | Microsoft actions |
|----------|----------|--------------------------|-------------------|
|----------|----------|--------------------------|-------------------|

Review improvement actions managed by your organization. Select an improvement action to edit its status and view implementation guidance.

### Improvement action status



✓ Accept all updates

133 items

Search

Filter  Reset  Filters

Control family: **Any** ▾Status: **Any** ▾

| Improvement action                     | Products   | Test status | Impact     | Points achieved | Regulations | Solution         | Action type   | Contr  |
|----------------------------------------|------------|-------------|------------|-----------------|-------------|------------------|---------------|--------|
| Adhere to retention periods defi...    | Salesforce | ● None      | +9 points  | 0/9             | CCPA        | Compliance Ma... | Operational   | Right  |
| Adopt security, technical, and ad...   | Salesforce | ● None      | +9 points  | 0/9             | CCPA        | Compliance Ma... | Documentation | Discle |
| Apply sensitivity labels to protec...  | Salesforce | ● None      | +27 points | 0/27            | CCPA        | Compliance Ma... | Technical     | Discle |
| Apply sensitivity labels to protec...  | Salesforce | ● None      | +27 points | 0/27            | CCPA        | Compliance Ma... | Technical     | Discle |
| Assess risk in third party relation... | Salesforce | ● None      | +1 points  | 0/1             | CCPA        | Compliance Ma... | Operational   | Right  |
| Audit computing environment th...      | Salesforce | ● None      | +9 points  | 0/9             | CCPA        | Compliance Ma... | Operational   | Discle |
| Audit user query event paramete...     | Salesforce | ● None      | +1 points  | 0/1             | CCPA        | Compliance Ma... | Operational   | Discle |
| Automatically apply record labels      | Salesforce | ● None      | +27 points | 0/27            | CCPA        | Compliance Ma... | Technical     | Right  |
| Change vendor-supplied defaults        | Salesforce | ● None      | +9 points  | 0/9             | CCPA        | Compliance Ma... | Operational   | Right  |
| Complete third party informatio...     | Salesforce | ● None      | +9 points  | 0/9             | CCPA        | Compliance Ma... | Operational   | Discle |

## A

<



Test Status  
None

Group  
Default Group

Action scope  
Assessment Group

Products  
Salesforce

Assigned to  
None

None

Assign action



Y

## Documents

## Implementation date

Select a date...

Microsoft recommends that your organization adopt security, technical, and administrative measures to protect personal data from unauthorized access and accidental or unlawful situations of destruction, loss, alteration, communication or any type of improper or unlawful processing. Your organization should consider implementing technical measures such as access control, logging and monitoring, network security, secure application lifecycle, data retention cycles, and physical security to protect personal data. It is recommended to disallow data to be processed or stored in applications, systems or databases that do not meet the expected data protection requirements.

We recommend that your organization also implement administrative measures such as defining and monitoring user responsibilities related to protecting personal data.

add implementation notes

A

Adopt security, technical, and administrative measures to protect ...

Save

Cancel

Overview

Details

Implementation Status

Not Implemented

Points achieved

0 / 9

Managed by

Your organization

Action type

Documentation

Documents

0

Test Status

None

Group

Default Group

Action scope

Assessment Group

Products

Salesforce

Assigned to

None

Assign action

Data Source

Manual

Implementation

Testing

Standards and Regulations

Documents

Implementation status

Select Implementation status...

Not Implemented

Implemented

Alternative Implementation

Planned

Out of scope

Implementation date

Select a date...

Organization adopt security, technical, and administrative measures to protect personal data in the event of accidental or unlawful situations of destruction, loss, alteration, communication or any other processing of personal data. Your organization should consider implementing technical measures such as access control, data encryption, network security, secure application lifecycle, data retention cycles, and physical security to protect personal data and to disallow data to be processed or stored in applications, systems or databases that do not meet security requirements.

We recommend that your organization also implement administrative measures such as defining and monitoring user responsibilities related to protecting personal data.

Implementation notes

add implementation notes

## A

### Adopt security, technical, and administrative measures to protect ...

## Overview

### Details

|                       |                 |
|-----------------------|-----------------|
| Implementation Status | Not Implemented |
|-----------------------|-----------------|

Points achieved  
0 / 9

Managed by  
Your organization

Action type  
Documentation

Documents  
0

Test Status  
None

Group  
Default Group

Action scope  
Assessment Group

Products  
Salesforce

Assigned to  
None

Assign action

### Data Source

Manual

## Implementation

### Implementation status

Implemented

## Implementation date

Select a date...

## How to implement

Microsoft recommends that your organization adopt security, technical, and administrative measures to protect personal data from unauthorized access and accidental or unlawful situations of destruction, loss, alteration, communication or any type of improper or unlawful processing. Your organization should consider implementing technical measures such as access control, logging and monitoring, network security, secure application lifecycle, data retention cycles, and physical security to protect personal data. It is recommended to disallow data to be processed or stored in applications, systems or databases that do not meet the expected data protection requirements.

We recommend that your organization also implement administrative measures such as defining and monitoring user responsibilities related to protecting personal data.

### Implementation notes

add implementation notes

Save X Cancel

<



Test Status  
None

Group  
Default Group

Action scope  
Assessment Group

Products  
Salesforce

Assigned to  
None

None



↓

## Documents

Implemented

Thu Aug 12 2021 

Microsoft recommends that your organization adopt security, technical, and administrative measures to protect personal data from unauthorized access and accidental or unlawful situations of destruction, loss, alteration, communication or any type of improper or unlawful processing. Your organization should consider implementing technical measures such as access control, logging and monitoring, network security, secure application lifecycle, data retention cycles, and physical security to protect personal data. It is recommended to disallow data to be processed or stored in applications, systems or databases that do not meet the expected data protection requirements.

We recommend that your organization also implement administrative measures such as defining and monitoring user responsibilities related to protecting personal data.

add implementation notes

Save X Cancel

<



Test Status  
None

Group  
Default Group

Action scope  
Assessment Group

Products  
Salesforce

Assigned to  
None

Assign action

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▼

## Documents

Implementation date

Thu Aug 12 2021 

Microsoft recommends that your organization adopt security, technical, and administrative measures to protect personal data from unauthorized access and accidental or unlawful situations of destruction, loss, alteration, communication or any type of improper or unlawful processing. Your organization should consider implementing technical measures such as access control, logging and monitoring, network security, secure application lifecycle, data retention cycles, and physical security to protect personal data. It is recommended to disallow data to be processed or stored in applications, systems or databases that do not meet the expected data protection requirements.

We recommend that your organization also implement administrative measures such as defining and monitoring user responsibilities related to protecting personal data.

Defined personal data handling responsibilities for all roles

**Adopt security, technical, and administrative measures to protect ...**

## Overview

## Details

Implementation  
Status  
Not Implemented

Points achieved  
0 / 9

Managed by  
Your organization

Action type  
Documentation

Documents  
0

Test Status  
None

Group  
Default Group

Action scope  
Assessment Group

Products  
Salesforce

Assigned to  
None

Assign action

### Data Source

Manual

## Implementation

### Implementation status

Implemented

## Implementation date

Thu Aug 12 2021

## How to implement

Microsoft recommends that your organization adopt security, technical, and administrative measures to protect personal data from unauthorized access and accidental or unlawful situations of destruction, loss, alteration, communication or any type of improper or unlawful processing. Your organization should consider implementing technical measures such as access control, logging and monitoring, network security, secure application lifecycle, data retention cycles, and physical security to protect personal data. It is recommended to disallow data to be processed or stored in applications, systems or databases that do not meet the expected data protection requirements.

We recommend that your organization also implement administrative measures such as defining and monitoring user responsibilities related to protecting personal data.

### Implementation notes

Defined personal data handling responsibilities for all roles

Save X Cancel

✔ Your action details have been saved.

<



Test Status  
None

Group  
Default Group

Action scope  
Assessment Group

Products  
Salesforce

Assigned to  
None

Assign action



Manual

## Documents

Implementation date

Thu Aug 12 2021

Microsoft recommends that your organization adopt security, technical, and administrative measures to protect personal data from unauthorized access and accidental or unlawful situations of destruction, loss, alteration, communication or any type of improper or unlawful processing. Your organization should consider implementing technical measures such as access control, logging and monitoring, network security, secure application lifecycle, data retention cycles, and physical security to protect personal data. It is recommended to disallow data to be processed or stored in applications, systems or databases that do not meet the expected data protection requirements.

We recommend that your organization also implement administrative measures such as defining and monitoring user responsibilities related to protecting personal data.

Defined personal data handling responsibilities for all roles

## A

<



Test Status  
None

Group  
Default Group

Action scope  
Assessment Group

Products  
Salesforce

Assigned to  
None

Assign action

Assign action



Y

## Testing

Documents

Test date

Select a date...

add testing notes

add additional notes

③

Save X Cancel

Implementation   **Testing**   Standards and Regulations   Documents

### Test status

Test Status  
None

Group  
Default Group

Action scope  
Assessment Group

Products  
Salesforce

Assigned to  
None

Assign action



Test date

Select a date...

Select Test status...

- Not assessed
- Passed
- Failed low risk
- Failed medium risk
- Failed high risk
- Out of scope

Out of scope

## A

<



Test Status  
None

Group  
Default Group

Action scope  
Assessment Group

Products  
Salesforce

Assigned to  
None

Assign action

Assign action



Y

## Testing

Documents

Test date

Select a date...

add testing notes

add additional notes

③

## A

<



Test Status  
None

Group  
Default Group

Action scope  
Assessment Group

Products  
Salesforce

Assigned to  
None

Assign action



▼

## Testing

Documents

Passed

Select a date...

add testing notes

add additional notes

|   |   |      |
|---|---|------|
| ↑ | ↓ | 2021 |
|---|---|------|

| S  | M  | T  | W  | T  | F  | S  |
|----|----|----|----|----|----|----|
| 1  | 2  | 3  | 4  | 5  | 6  | 7  |
| 8  | 9  | 10 | 11 | 12 | 13 | 14 |
| 15 | 16 | 17 | 18 | 19 | 20 | 21 |
| 22 | 23 | 24 | 25 | 26 | 27 | 28 |
| 29 | 30 | 31 | 1  | 2  | 3  | 4  |

|     |     |     |     |
|-----|-----|-----|-----|
| Jan | Feb | Mar | Apr |
| May | Jun | Jul | Aug |
| Sep | Oct | Nov | Dec |

Go to today

## A

<



Test Status  
None

Group  
Default Group

Action scope  
Assessment Group

Products  
Salesforce

Assigned to  
None

Assign action



Y

## Testing

Documents

Test date

Thu Aug 12 2021

add testing notes

add additional notes

③



A

Adopt security, technical, and administrative measures to protect ...

Save

Cancel

✔

Your action details have been saved.

✕

Overview

Details

Implementation Status

Implemented

Test Status

Passed

Points achieved

9 / 9

Group

Default Group

Managed by

Your organization

Action scope

Assessment Group

Action type

Documentation

Products

Salesforce

Tested by

Microsoft CDX

Documents

0

Assigned to

None

Assign action

Data Source

Manual

Implementation

Testing

Standards and Regulations

Documents

Test status

Passed

Test date

Thu Aug 12 2021

Testing notes

Testing complete

Additional notes

add additional notes



Overview   Improvement actions   Solutions   **Assessments**   Assessment templates

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 Add assessment

5 items

Search

Filter

Group ▾

| Assessment                                 | Status      | Assessment progress | Your improvement actions | Microsoft actions    | Group         | Product       | Regulation               |
|--------------------------------------------|-------------|---------------------|--------------------------|----------------------|---------------|---------------|--------------------------|
| CCPA Oracle                                | Not started | 0%                  | 0 of 133 completed       | 0 of 0 completed     | Default Group | Oracle        | CCPA                     |
| CCPA SAP                                   | Not started | 0%                  | 0 of 133 completed       | 0 of 0 completed     | Default Group | SAP           | CCPA                     |
| CCPA Salesforce                            | In progress | 0%                  | 1 of 133 completed       | 0 of 0 completed     | Default Group | Salesforce    | CCPA                     |
| EU GDPR                                    | Not started | 20%                 | 0 of 124 completed       | 19 of 19 completed   | Default Group | Microsoft 365 | EU GDPR                  |
| Data Protection Baseline for Microsoft 365 | Incomplete  | 57%                 | 4 of 694 completed       | 685 of 685 completed | Default Group | Microsoft 365 | Data Protection Baseline |

 Edit name  Delete assessment ...

<



### Microsoft actions

[Review details about this assessment and understand your progress toward completion.](#)

## 0/1421

■ Your points achieved ⓘ

0/1421

Microsoft managed points achieved ⓘ

0/0

### Key improvement actions

None Not assessed Passed Failed low risk Failed medium risk Failed high risk Out of scope To be detected Could not be detected 1 more

| Improvement action                                                     | Impact     | Test status                |
|------------------------------------------------------------------------|------------|----------------------------|
| Apply sensitivity labels to protect personal data                      | +27 points | <div><div></div>None</div> |
| Use IRM to protect online documents and storage                        | +27 points | <div><div></div>None</div> |
| Create customized DLP policies for government data                     | +27 points | <div><div></div>None</div> |
| Use default DLP policies for US personally identifiable information... | +27 points | <div><div></div>None</div> |
| Create customized DLP policies for company sensitive information       | +27 points | <div><div></div>None</div> |
| Apply sensitivity labels to protect ePHI                               | +27 points | <div><div></div>None</div> |
| Create customized DLP policies for sensitive financial data            | +27 points | <div><div></div>None</div> |

CS **CCPA SAP**

 Edit name  Delete assessment ...

## Overview

### Details

## About

| Progress | Controls | Your improvement actions | Microsoft actions |
|----------|----------|--------------------------|-------------------|
|----------|----------|--------------------------|-------------------|

Review improvement actions managed by your organization. Select an improvement action to edit its status and view implementation guidance.

### Improvement action status



☒ Accept all updates

133 items

Filter  Reset  Filters

Control family: **Any** ▾Status: **Any** ▾

| Improvement action                     | Products | Test status | Impact     | Points achieved | Regulations | Solution         | Action type   | Contr  |
|----------------------------------------|----------|-------------|------------|-----------------|-------------|------------------|---------------|--------|
| Adhere to retention periods defi...    | SAP      | ● None      | +9 points  | 0/9             | CCPA        | Compliance Ma... | Operational   | Right  |
| Adopt security, technical, and ad...   | SAP      | ● None      | +9 points  | 0/9             | CCPA        | Compliance Ma... | Documentation | Disclo |
| Apply sensitivity labels to protec...  | SAP      | ● None      | +27 points | 0/27            | CCPA        | Compliance Ma... | Technical     | Disclo |
| Apply sensitivity labels to protec...  | SAP      | ● None      | +27 points | 0/27            | CCPA        | Compliance Ma... | Technical     | Disclo |
| Assess risk in third party relation... | SAP      | ● None      | +1 points  | 0/1             | CCPA        | Compliance Ma... | Operational   | Right  |
| Audit computing environment th...      | SAP      | ● None      | +9 points  | 0/9             | CCPA        | Compliance Ma... | Operational   | Disclo |
| Audit user query event paramete...     | SAP      | ● None      | +1 points  | 0/1             | CCPA        | Compliance Ma... | Operational   | Disclo |
| Automatically apply record labels      | SAP      | ● None      | +27 points | 0/27            | CCPA        | Compliance Ma... | Technical     | Right  |
| Change vendor-supplied defaults        | SAP      | ● None      | +9 points  | 0/9             | CCPA        | Compliance Ma... | Operational   | Right  |
| Complete third party informatio...     | SAP      | ● None      | +9 points  | 0/9             | CCPA        | Compliance Ma... | Operational   | Disclo |

## A

### Adopt security, technical, and administrative measures to protect ...

Save X Cancel

## Overview

### Details

|                       |                 |
|-----------------------|-----------------|
| Implementation Status | Not Implemented |
|-----------------------|-----------------|

Points achieved  
0 / 9

Managed by  
Your organization

Action type  
Documentation

Documents  
0

Test Status  
None

Group  
Default Group

Action scope  
Assessment Group

Products  
SAP

Assigned to  
None

Assign action

### Data Source

Manual

## Implementation

### Implementation status

Select Implementation status... 

## Implementation date

Select a date... 

## How to implement

Microsoft recommends that your organization adopt security, technical, and administrative measures to protect personal data from unauthorized access and accidental or unlawful situations of destruction, loss, alteration, communication or any type of improper or unlawful processing. Your organization should consider implementing technical measures such as access control, logging and monitoring, network security, secure application lifecycle, data retention cycles, and physical security to protect personal data. It is recommended to disallow data to be processed or stored in applications, systems or databases that do not meet the expected data protection requirements.

We recommend that your organization also implement administrative measures such as defining and monitoring user responsibilities related to protecting personal data.

### Implementation notes

add implementation notes

Save X Cancel

<



Test Status  
None

Group  
Default Group

Action scope  
Assessment Group

Products  
SAP

Assigned to  
None

None

Assign action



- Manual
- Manual
- Parent

## Documents

Select Implementation status...

Select a date...

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add implementation notes

## A

### Adopt security, technical, and administrative measures to protect ...

Save X Cancel

## Overview

### Details

|                       |                 |
|-----------------------|-----------------|
| Implementation Status | Not Implemented |
|-----------------------|-----------------|

Points achieved  
0 / 9

Managed by  
Your organization

Action type  
Documentation

Documents  
0

Test Status  
None

Group  
Default Group

Action scope  
Assessment Group

Products  
SAP

Assigned to  
None

Assign action

### Data Source

Parent

### Parent action

Click on "Assign parent" to assign

Assign parent

## Implementation

### Implementation status

Select Implementation status... 

## Implementation date

Select a date... 

## How to implement

Microsoft recommends that your organization adopt security, technical, and administrative measures to protect personal data from unauthorized access and accidental or unlawful situations of destruction, loss, alteration, communication or any type of improper or unlawful processing. Your organization should consider implementing technical measures such as access control, logging and monitoring, network security, secure application lifecycle, data retention cycles, and physical security to protect personal data. It is recommended to disallow data to be processed or stored in applications, systems or databases that do not meet the expected data protection requirements.

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### Implementation notes

add implementation notes

Home

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Compliance Manager > Assessments > CCPA SAP > Adopt security, technical, and administrative measures to protect personal data

A

Adopt security, technical, and administrative measures to protect personal data

Overview

Details

Implementation Status

Not Implemented

Test Status

None

Points achieved

0 / 9

Group

Default Group

Managed by

Your organization

Action scope

Assessment Group

Action type

Documentation

Products

SAP

Documents

0

Assigned to

None

Assign action

Data Source

Parent

Parent action

Click on "Assign parent" to assign

Assign parent

Implementation

Testing

Standards and Regulations

Documents

Implementation status

Select Implementation status...

Implementation date

Select a date...

How to implement

Microsoft recommends that your organization adopt security, technical, and administrative measures to protect personal data from unauthorized access and accidental or unlawful situations of destruction, loss, alteration, or unauthorized disclosure. Your organization should consider implementing technical measures such as access control, logging and monitoring, network security, secure application lifecycle, data retention and deletion policies, and data backup and recovery. It is recommended to disallow data to be processed or stored in applications that do not meet the expected data protection requirements.

We recommend that your organization also implement administrative measures such as defining roles and responsibilities related to protecting personal data.

Implementation notes

add implementation notes

Assign parent improvement action

Select an improvement action below to assign as a parent to your improvement action (the child action). The implementation and testing status of the parent action will be automatically inherited by the child action.

1138 items

Search

Group

| Improvement action                     | Products      | Assessments     |
|----------------------------------------|---------------|-----------------|
| Enable self-service ... Pending update | Microsoft 365 | Data Protection |
| Conceal informatio... Pending update   | Microsoft 365 | Data Protection |
| Use IRM to protect ... Pending update  | Microsoft 365 | Data Protection |
| Use boundary prote... Pending update   | Microsoft 365 | Data Protection |
| Set system message for users att...    | Microsoft 365 | Data Protection |
| Remove TLS 1.0/1.1 ... Pending update  | Microsoft 365 | Data Protection |
| Block email applicat... Pending update | Microsoft 365 | Data Protection |
| Block outdated Acti... Pending update  | Microsoft 365 | Data Protection |
| Enable 'Consistent ... Pending update  | Microsoft 365 | Data Protection |
| Enable cloud-delive... Pending update  | Microsoft 365 | Data Protection |
| Enable 'Safe DLL Se... Pending update  | Microsoft 365 | Data Protection |
| Enable Explorer Dat... Pending update  | Microsoft 365 | Data Protection |
| Enable 'Local Machi... Pending update  | Microsoft 365 | Data Protection |
| Turn on scanning of... Pending update  | Microsoft 365 | Data Protection |
| Enable 'MIME Sniffi... Pending update  | Microsoft 365 | Data Protection |
| Use a full disk encryption solutio...  | Microsoft 365 | Data Protection |

Save

Cancel

Compliance Manager > Assessments > CCPA SAP > Adopt security, technical, and administrative measures to protect personal data

A

Adopt security, technical, and administrative measures to protect personal data

Overview

Details

Implementation Status

Not Implemented

Test Status

None

Points achieved

0 / 9

Group

Default Group

Managed by

Your organization

Action scope

Assessment Group

Action type

Documentation

Products

SAP

Documents

0

Assigned to

None

Assign action

Data Source

Parent

Parent action

Click on "Assign parent" to assign

Assign parent

Implementation

Testing

Standards and Regulations

Documents

Implementation status

Select Implementation status...

Implementation date

Select a date...

How to implement

Microsoft recommends that your organization adopt security, technical, and administrative measures to protect personal data from unauthorized access and accidental or unlawful situations of destruction, loss, alteration, or unauthorized disclosure. Your organization should consider implementing technical measures such as access control, logging and monitoring, network security, secure application lifecycle, data retention and deletion policies, and data encryption. It is recommended to disallow data to be processed or stored in applications that do not meet the expected data protection requirements.

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Implementation notes

add implementation notes

Assign parent improvement action

Select an improvement action below to assign as a parent to your improvement action (the child action). The implementation and testing status of the parent action will be automatically inherited by the child action.

1138 items

Adopt security

Group

| Improvement action                     | Products      | Assessments     |
|----------------------------------------|---------------|-----------------|
| Enable self-service ... Pending update | Microsoft 365 | Data Protection |
| Conceal informatio... Pending update   | Microsoft 365 | Data Protection |
| Use IRM to protect ... Pending update  | Microsoft 365 | Data Protection |
| Use boundary prote... Pending update   | Microsoft 365 | Data Protection |
| Set system message for users att...    | Microsoft 365 | Data Protection |
| Remove TLS 1.0/1.1 ... Pending update  | Microsoft 365 | Data Protection |
| Block email applicat... Pending update | Microsoft 365 | Data Protection |
| Block outdated Acti... Pending update  | Microsoft 365 | Data Protection |
| Enable 'Consistent ... Pending update  | Microsoft 365 | Data Protection |
| Enable cloud-delive... Pending update  | Microsoft 365 | Data Protection |
| Enable 'Safe DLL Se... Pending update  | Microsoft 365 | Data Protection |
| Enable Explorer Dat... Pending update  | Microsoft 365 | Data Protection |
| Enable 'Local Machi... Pending update  | Microsoft 365 | Data Protection |
| Turn on scanning of... Pending update  | Microsoft 365 | Data Protection |
| Enable 'MIME Sniffi... Pending update  | Microsoft 365 | Data Protection |
| Use a full disk encryption solutio...  | Microsoft 365 | Data Protection |

Save

Cancel

Compliance Manager > Assessments > CCPA SAP > Adopt security, technical, and administrative measures to protect personal data

A

Adopt security, technical, and administrative measures to protect personal data

Overview

Details

Implementation Status

Not Implemented

Test Status

None

Points achieved

0 / 9

Group

Default Group

Managed by

Your organization

Action scope

Assessment Group

Action type

Documentation

Products

SAP

Documents

0

Assigned to

None

Assign action

Data Source

Parent

Parent action

Click on "Assign parent" to assign

Assign parent

Implementation

Testing

Standards and Regulations

Documents

Implementation status

Select Implementation status...

Implementation date

Select a date...

How to implement

Microsoft recommends that your organization adopt security, technical, and administrative measures to protect personal data from unauthorized access and accidental or unlawful situations of destruction, loss, alteration, type of improper or unlawful processing. Your organization should consider implementing technical measures such as access control, logging and monitoring, network security, secure application lifecycle, data retention and deletion, and data backup. It is recommended to disallow data to be processed or stored in applications that do not meet the expected data protection requirements.

We recommend that your organization also implement administrative measures such as defining roles and responsibilities related to protecting personal data.

Implementation notes

add implementation notes

Assign parent improvement action

Select an improvement action below to assign as a parent to your improvement action (the child action). The implementation and testing status of the parent action will be automatically inherited by the child action.

1 of 3 selected

Adopt security

Group

| Improvement action                                                                          | Products      | Assessments     |
|---------------------------------------------------------------------------------------------|---------------|-----------------|
| Adopt security, technical, and administrative measures to protect personal data             | Microsoft 365 | EU GDPR         |
| <div></div> Adopt security, technical, and administrative measures to protect personal data | Salesforce    | CCPA Salesforce |
| Adopt security, technical, and administrative measures to protect personal data             | Oracle        | CCPA Oracle     |

Save

Cancel

Compliance Manager > Assessments > CCPA SAP > Adopt security, technical, and administrative measures to protect personal data

A

Adopt security, technical, and administrative measures to protect ...

Save

Cancel

✔ Your action details have been saved.

ⓘ This action status is based on a parent action

Overview

Details

|                       |                  |
|-----------------------|------------------|
| Implementation Status | Test Status      |
| Implemented           | Passed           |
| Points achieved       | Group            |
| 9 / 9                 | Default Group    |
| Managed by            | Action scope     |
| Your organization     | Assessment Group |
| Action type           | Products         |
| Documentation         | SAP              |
| Tested by             | Documents        |
| Microsoft CDX         | 0                |
| Assigned to           |                  |
| None                  |                  |
| Assign action         |                  |

Data Source

Parent

Implementation

Testing

Standards and Regulations

Documents

Implementation status

Implemented

Implementation date

Thu Aug 12 2021

How to implement

Microsoft recommends that your organization adopt security, technical, and administrative measures to protect personal data from unauthorized access and accidental or unlawful situations of destruction, loss, alteration, communication or any type of improper or unlawful processing. Your organization should consider implementing technical measures such as access control, logging and monitoring, network security, secure application lifecycle, data retention cycles, and physical security to protect personal data. It is recommended to disallow data to be processed or stored in applications, systems or databases that do not meet the expected data protection requirements.

We recommend that your organization also implement administrative measures such as defining and monitoring user responsibilities related to protecting personal data.

Implementation notes

Defined personal data handling responsibilities for all roles

 Edit name  Delete assessment ...

- | Progress                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             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improvement actions | Microsoft actions |
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| <p>1. <b>Identify the problem</b></p> <p>2. <b>Define the problem</b></p> <p>3. <b>Identify the causes</b></p> <p>4. <b>Identify the effects</b></p> <p>5. <b>Identify the stakeholders</b></p> <p>6. <b>Identify the resources</b></p> <p>7. <b>Identify the risks</b></p> <p>8. <b>Identify the opportunities</b></p> <p>9. <b>Identify the constraints</b></p> <p>10. <b>Identify the goals</b></p> <p>11. <b>Identify the metrics</b></p> <p>12. <b>Identify the KPIs</b></p> <p>13. <b>Identify the success factors</b></p> <p>14. <b>Identify the challenges</b></p> <p>15. <b>Identify the solutions</b></p> <p>16. <b>Identify the implementation plan</b></p> <p>17. <b>Identify the timeline</b></p> <p>18. <b>Identify the budget</b></p> <p>19. <b>Identify the resources</b></p> <p>20. <b>Identify the risks</b></p> <p>21. <b>Identify the opportunities</b></p> <p>22. <b>Identify the constraints</b></p> <p>23. <b>Identify the goals</b></p> <p>24. <b>Identify the metrics</b></p> <p>25. <b>Identify the KPIs</b></p> <p>26. <b>Identify the success factors</b></p> <p>27. <b>Identify the challenges</b></p> <p>28. <b>Identify the solutions</b></p> <p>29. <b>Identify the implementation plan</b></p> <p>30. <b>Identify the timeline</b></p> <p>31. <b>Identify the budget</b></p> <p>32. <b>Identify the resources</b></p> <p>33. <b>Identify the risks</b></p> <p>34. <b>Identify the opportunities</b></p> <p>35. <b>Identify the constraints</b></p> <p>36. <b>Identify the goals</b></p> <p>37. <b>Identify the metrics</b></p> <p>38. <b>Identify the KPIs</b></p> <p>39. <b>Identify the success factors</b></p> <p>40. <b>Identify the challenges</b></p> <p>41. <b>Identify the solutions</b></p> <p>42. <b>Identify the implementation plan</b></p> <p>43. <b>Identify the timeline</b></p> <p>44. <b>Identify the budget</b></p> <p>45. <b>Identify the resources</b></p> <p>46. <b>Identify the risks</b></p> <p>47. <b>Identify the opportunities</b></p> <p>48. <b>Identify the constraints</b></p> <p>49. <b>Identify the 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<b>Identify the risks</b>&lt;/</p> |          |                          |                   |

Review improvement actions managed by your organization. Select an improvement action to edit its status and view implementation guidance.



133 items

Search

Filter  Reset  FiltersControl family: **Any** ▾ Status: **Any** ▾

| Improvement action                     | Products | Test status | Impact     | Points achieved | Regulations | Solution         | Action type   | Contr |
|----------------------------------------|----------|-------------|------------|-----------------|-------------|------------------|---------------|-------|
| Adhere to retention periods defi...    | SAP      | ● None      | +9 points  | 0/9             | CCPA        | Compliance Ma... | Operational   | Right |
| Adopt security, technical, and ad...   | SAP      | ● Passed    | +9 points  | 9/9             | CCPA        | Compliance Ma... | Documentation | Discl |
| Apply sensitivity labels to protec...  | SAP      | ● None      | +27 points | 0/27            | CCPA        | Compliance Ma... | Technical     | Discl |
| Apply sensitivity labels to protec...  | SAP      | ● None      | +27 points | 0/27            | CCPA        | Compliance Ma... | Technical     | Discl |
| Assess risk in third party relation... | SAP      | ● None      | +1 points  | 0/1             | CCPA        | Compliance Ma... | Operational   | Right |
| Audit computing environment th...      | SAP      | ● None      | +9 points  | 0/9             | CCPA        | Compliance Ma... | Operational   | Discl |
| Audit user query event paramete...     | SAP      | ● None      | +1 points  | 0/1             | CCPA        | Compliance Ma... | Operational   | Discl |
| Automatically apply record labels      | SAP      | ● None      | +27 points | 0/27            | CCPA        | Compliance Ma... | Technical     | Right |
| Change vendor-supplied defaults        | SAP      | ● None      | +9 points  | 0/9             | CCPA        | Compliance Ma... | Operational   | Right |
| Complete third party informatio...     | SAP      | ● None      | +9 points  | 0/9             | CCPA        | Compliance Ma... | Operational   | Discl |



# Premium Addon Trial

Contoso



# Finish setting up Office 365 E3

Now it's time to install your Office apps  
With your Office 365 E3 subscription, you get the latest versions of Word, Excel, PowerPoint and Outlook.

Go to guided setup

+ Add cards

Microsoft Teams

## Support remote workers with Teams

Learn how to manage Teams for remote work, with setup guidance, short videos, and tips.

- Teams is on for your organization
- Check setup status for new Teams users
- Guest access is on

User management

## User management

Add, edit, and remove user accounts, and reset passwords.

Add user Edit a user Reset password

Billing

\$0.00 Total balance

Balance Subscription Payment methods

Training & guides

Training for admins  
Microsoft 365 tutorials and videos

Office apps

## Install the Office desktop apps

Contoso

Dark mode

What's new?

Install Office

Add domain

Add users

Connect domain

Share Microsoft Teams

# Finish setting up Office 365 E3

Now it's time to install your Office apps

With your Office 365 E3 subscription, you get the latest versions of Word, Excel, PowerPoint and Outlook.

Go to guided setup

+ Add cards

Microsoft Teams

Support remote workers with Teams

Learn how to manage Teams for remote work, with setup guidance, short videos, and tips.

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User management

User management

Add, edit, and remove user accounts, and reset passwords.

Add user

Edit a user

Reset password

Training & guides

Training for admins

Microsoft 365 tutorials and videos

Billing

\$0.00 Total balance

Balance

Subscription

Payment methods

Office apps

Install the Office desktop apps

Contoso

Dark mode

# Purchase services

Browse below to find the services available for purchase directly from Microsoft.

Choose up to three products to view a detailed comparison.

Search all product categories

View by category

Featured

Microsoft 365

Office 365

Business apps

Collaboration and communication

Dynamics 365

Security and identity

Power BI

Windows

Other services

Add-ons

12 products showing

Featured

We're showing you these products because they're compatible with others you own and will help you get the most out of your subscriptions.

Bestsellers for small & medium businesses

Microsoft 365 Business Basic

Best for businesses that need professional email, cloud file storage, and online meetings & chat. Desktop versions of Office apps like Excel, Word, an...

From \$5.00 licenses/month

Details

☐ Compare

Microsoft 365 Business Basic (Month to Month)

Best for businesses that need professional email, cloud file storage, and online meetings & chat. Desktop versions of Office apps like Excel, Word, an...

From \$6.00 licenses/month

Details

☐ Compare

Microsoft 365 Business Premium

Best for businesses that need all the apps and services included in Business Standard plus advanced cyber threat protection and device management. Fo...

From \$20.00 licenses/month

Details

☐ Compare

Microsoft 365 Business Premium (Month to Month)

Best for businesses that need all the apps and services included in Business Standard plus advanced cyber threat protection and device management. Fo...

From \$24.00 licenses/month

Details

☐ Compare

Bestsellers for enterprise

Office 365 E1 (Month to Month)

The online versions of Office with email, instant messaging, HD video conferencing, plus 1 TB personal file storage and sharing. Does not include...

From \$11.20 licenses/month

Details

☐ Compare

Office 365 E3

The Office suite for PC and Mac with apps for tablets and phones, plus email, instant messaging, HD video conferencing, 1 TB personal file storage and sharing...

From \$20.00 licenses/month

Details

☐ Compare

Office 365 E3 (Month to Month)

The Office suite for PC and Mac with apps for tablets and phones, plus email, instant messaging, HD video conferencing, 1 TB personal file storage and sharing...

From \$28.00 licenses/month

Details

☐ Compare

Office 365 E5 (Month to Month)

The Office suite, plus email, instant messaging, HD video conferencing, 1 TB personal file storage and sharing, and advanced security, analytics and Audio...

From \$49.00 licenses/month

Details

☐ Compare

https://admin.microsoft.com/Adminportal/Home#/catalog

# Purchase services

Browse below to find the services available for purchase directly from Microsoft.

Choose up to three products to view a detailed comparison.

Compliance Manager

## View by category

- Featured
- Microsoft 365
- Office 365
- Business apps
- Collaboration and communication
- Dynamics 365
- Security and identity
- Power BI
- Windows
- Other services
- Add-ons

12 products showing

**Featured**

We're showing you these products because they're compatible with others you own and will help you get the most out of your subscriptions.

## Bestsellers for small & medium businesses

|                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                                                                                                                                                                                                |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <div>Microsoft 365 Business Basic</div> <div>Best for businesses that need professional email, cloud file storage, and online meetings &amp; chat. Desktop versions of Office apps like Excel, Word, an...</div> <div>From \$5.00 licenses/month</div> <div><div>Details</div><div><input type="checkbox"/> Compare</div></div> | <div>Microsoft 365 Business Basic (Month to Month)</div> <div>Best for businesses that need professional email, cloud file storage, and online meetings &amp; chat. Desktop versions of Office apps like Excel, Word, an...</div> <div>From \$6.00 licenses/month</div> <div><div>Details</div><div><input type="checkbox"/> Compare</div></div> | <div>Microsoft 365 Business Premium</div> <div>Best for businesses that need all the apps and services included in Business Standard plus advanced cyber threat protection and device management. Fo...</div> <div>From \$20.00 licenses/month</div> <div><div>Details</div><div><input type="checkbox"/> Compare</div></div> | <div>Microsoft 365 Business Premium (Month to Month)</div> <div>Best for businesses that need all the apps and services included in Business Standard plus advanced cyber threat protection and device management. Fo...</div> <div>From \$24.00 licenses/month</div> <div><div>Details</div><div><input type="checkbox"/> Compare</div></div> |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

## Bestsellers for enterprise

|                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                                                                                                                                                    |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <div>Office 365 E1 (Month to Month)</div> <div>The online versions of Office with email, instant messaging, HD video conferencing, plus 1 TB personal file storage and sharing. Does not include...</div> <div>From \$11.20 licenses/month</div> <div><div>Details</div><div><input type="checkbox"/> Compare</div></div> | <div>Office 365 E3</div> <div>The Office suite for PC and Mac with apps for tablets and phones, plus email, instant messaging, HD video conferencing, 1 TB personal file storage and sharing,...</div> <div>From \$20.00 licenses/month</div> <div><div>Details</div><div><input type="checkbox"/> Compare</div></div> | <div>Office 365 E3 (Month to Month)</div> <div>The Office suite for PC and Mac with apps for tablets and phones, plus email, instant messaging, HD video conferencing, 1 TB personal file storage and sharing,...</div> <div>From \$28.00 licenses/month</div> <div><div>Details</div><div><input type="checkbox"/> Compare</div></div> | <div>Office 365 E5 (Month to Month)</div> <div>The Office suite, plus email, instant messaging, HD video conferencing, 1 TB personal file storage and sharing, and advanced security, analytics and Audio...</div> <div>From \$49.00 licenses/month</div> <div><div>Details</div><div><input type="checkbox"/> Compare</div></div> |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

# Purchase services

Browse below to find the services available for purchase directly from Microsoft.

Choose up to three products to view a detailed comparison.

Search results: 6 products

**View by category**

Microsoft 365

Other services

Clear search

6 products showing



**Microsoft 365**

Microsoft 365 combines Office 365, Windows 10, and Enterprise Mobility + Security together for your organization. Today's modern workspace allows people to meet, collaborate, and stay connected across boundaries. Microsoft 365 supports teamwork, connecting services like Microsoft Teams, SharePoint, and Yammer and providing a hub for collaboration.

**Microsoft 365 E5 Insider Risk Management**

Correlate multiple signals, from activities to communications, to view and manage alerts on potential insider risks and remediate. Proactively...

From \$6.00 licenses/month

Details

☐ Compare



**Other services**

More services to support your organization.

|                                                                                                                                                                                                                                                                 |                                                                                                                                                   |                                                                                                                        |                                                                                                                                |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------|
| <b>Compliance Manager Premium Assessment Add-On</b> <p>Compliance Manager provides a comprehensive set of Premium Assessment Add-On templates, which can help your organization assess risks and efficientl...</p> <p>From \$2,500.00 add-on licenses/month</p> | <b>Dynamics 365 Intelligent Order Management Public Preview Partner Demo</b> <p>Intelligent Order Management capacity block of 1k order lines</p> | <b>Dynamics 365 Intelligent Order Management USL Partner Demo</b> <p>Dynamics 365 Intelligent Order Management USL</p> | <b>Dynamics 365 Intelligent Order Management USL Public Preview Trial</b> <p>Dynamics 365 Intelligent Order Management USL</p> |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------|

- 
- Home
- Users
- Groups
- Billing
- Purchase services
- Your products
- Licenses
- Bills & payments
- Billing accounts
- Payment methods
- Billing notifications
- Setup
- Show all

Search results: 6 products

Compliance Manager



Microsoft 365

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Details

☐ Compare



Other services

More services to support your organization.

Compliance Manager Premium Assessment Add-On

Compliance Manager provides a comprehensive set of Premium Assessment Add-On templates, which can help your organization assess risks and efficientl...

From \$2,500.00 add-on licenses/month

Details

☐ Compare

Dynamics 365 Intelligent Order Management Public Preview Partner Demo

Intelligent Order Management capacity block of 1k order lines

Free

Details

☐ Compare

Dynamics 365 Intelligent Order Management USL Partner Demo

Dynamics 365 Intelligent Order Management USL

Free

Details

☐ Compare

Dynamics 365 Intelligent Order Management USL Public Preview Trial

Dynamics 365 Intelligent Order Management USL

Trial

Details

☐ Compare

Dynamics 365 Intelligent Order Management Public Preview Trial

Intelligent Order Management capacity block of 1k order lines

Trial

Details

☐ Compare



Purchase services > Compliance Manager Premium Assessment Add-On

# Compliance Manager Premium Assessment Add-On

Compliance Manager provides a comprehensive set of Premium Assessment Add-On templates, which can help your organization assess risks and efficiently respond to national, regional and industry-specific requirements governing the collection and use of data.

Select license quantity

1

Select billing frequency

☒ \$2,500.00 add-on license/month

Pay monthly, annual commitment

☐ \$30,000.00 add-on license/year

Pay yearly, annual commitment

Subtotal before applicable taxes

\$2,500.00

Buy

Start free trial ⓘ

## Compare details

There are no details to display.

Purchase services > Compliance Manager Premium Assessment Add-On

# Compliance Manager Premium Assessment Add-On

Compliance Manager provides a comprehensive set of Premium Assessment Add-On templates, which can help your organization assess risks and efficiently respond to national, regional and industry-specific requirements governing the collection and use of data.

## Select license quantity

1

## Select billing frequency

- ☒ \$2,500.00 add-on license/month  
Pay monthly, annual commitment
- ☐ \$30,000.00 add-on license/year  
Pay yearly, annual commitment

\$u

A trial includes a maximum of 25 add-on license for a term of 90 days.

Buy

Start free trial

## Compare details

There are no details to display.

Check out  
confirm your order

Compliance Manager Premium Assessment Add-On Trial | 90 day subscription  
25 add-on licenses

Try now Cancel

order receipt

Your confirmation number is: 2d73bd73-6129-450b-a9ff-4d5a2f931af1

Continue

Order details



Compliance Manager Premium Assessment Add-On Trial | 90 day subscription  
25 add-on licenses

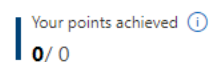
 Compliance Manager settings

Compliance Manager measures your progress in completing actions that help reduce risks around data protection and regulatory standards. [Find guidance and documentation](#)

 Filter

### Solutions that affect your score

**Data isn't available right now**



Microsoft managed points achieved   
0/0

Compliance score measures your progress towards completing recommended actions that help reduce risks around data protection and regulatory standards.

[Learn how your Compliance score is calculated](#)

## Protect information

0%

[Govern information](#)

0%

Control access

0%

## Manage devices

0%

## Compliance Manager

 Compliance Manager settings

Overview   Improvement actions   Solutions   Assessments   **Assessment templates**

Use a template to help you create assessments for your organization. Templates contain the controls and action data needed to track compliance with regulations, standards, and policies. [Learn about working with templates](#)

Activated/Licensed templates

0/0

[View details](#)

[+ Create new template](#) [→ Export all actions](#)

667 items 

Group

Filter  Reset  FiltersProduct scope: **Any** ▾Certification: **Any** 

Created by: **Any** 

Activation: **Any** 

Availability: **Any** 

| Assessment template                         | Availability | Product scope | Certification                      | Created by | Last updated | Created   | Activation |
|---------------------------------------------|--------------|---------------|------------------------------------|------------|--------------|-----------|------------|
| Included templates (10)                     |              |               |                                    |            |              |           |            |
| Data Protection Baseline for Microsoft 365  | Included     | Microsoft 365 | Data protection baseline           | Microsoft  | 7/11/2021    | 7/11/2021 | Active     |
| EU GDPR for Microsoft 365                   | Included     | Microsoft 365 | EU GDPR                            | Microsoft  | 7/11/2021    | 7/11/2021 | Active     |
| ISO/IEC 27001:2013 for Microsoft 365        | Included     | Microsoft 365 | ISO 27001                          | Microsoft  | 7/11/2021    | 7/11/2021 | Active     |
| Data Protection Baseline                    | Included     | Universal     | Data protection baseline           | Microsoft  | 7/16/2021    | 7/16/2021 | Active     |
| EU GDPR                                     | Included     | Universal     | EU GDPR                            | Microsoft  | 7/16/2021    | 7/16/2021 | Active     |
| ISO/IEC 27001:2013                          | Included     | Universal     | ISO 27001                          | Microsoft  | 7/16/2021    | 7/16/2021 | Active     |
| NIST 800-53 Rev.4 for Microsoft 365         | Included     | Microsoft 365 | NIST 800-53                        | Microsoft  | 7/16/2021    | 7/16/2021 | Active     |
| NIST 800-53 rev.5 for Microsoft 365         | Included     | Microsoft 365 | NIST 800-53 rev.5                  | Microsoft  | 7/16/2021    | 7/16/2021 | Active     |
| NIST 800-53 Rev.4                           | Included     | Universal     | NIST 800-53                        | Microsoft  | 7/17/2021    | 7/17/2021 | Active     |
| NIST 800-53 rev.5                           | Included     | Universal     | NIST 800-53 rev.5                  | Microsoft  | 7/17/2021    | 7/17/2021 | Active     |
| Premium templates (657)                     |              |               |                                    |            |              |           |            |
| Virginia Breach of Personal Information ... | Premium      | Microsoft 365 | Virginia Breach of Personal Inf... | Microsoft  | 7/16/2021    | 7/16/2021 | Inactive   |





 Compliance Manager settings

Use a template to help you create assessments for your organization. Templates contain the controls and action data needed to track compliance with regulations, standards, and policies. [Learn about working with templates](#)

Activated/Licensed templates

0/0

[View details](#)

[+ Create new template](#) [→ Export all actions](#)

657 items

Group ▾

Filter  Reset  FiltersProduct scope: **Any** Certification: **Any** 

Created by: **Any** 

Activation: **Any** 

Availability: Premium ✕

| Assessment template                           | Availability | Product scope | Certification                      | Created by | Last updated | Created   | Activation |
|-----------------------------------------------|--------------|---------------|------------------------------------|------------|--------------|-----------|------------|
| Premium templates (657)                       |              |               |                                    |            |              |           |            |
| Virginia Breach of Personal Information ...   | Premium      | Microsoft 365 | Virginia Breach of Personal Inf... | Microsoft  | 7/16/2021    | 7/16/2021 | Inactive   |
| Connecticut State Law, Section 36a-701b,...   | Premium      | Microsoft 365 | Connecticut State Law, Section...  | Microsoft  | 7/11/2021    | 7/11/2021 | Inactive   |
| Kansas Consumer Information, Security B...    | Premium      | Microsoft 365 | Kansas' Security Breach Statute    | Microsoft  | 7/11/2021    | 7/11/2021 | Inactive   |
| West Virginia - Breach of Security of Con...  | Premium      | Microsoft 365 | West Virginia - Breach of Secu...  | Microsoft  | 7/16/2021    | 7/16/2021 | Inactive   |
| NIST 800-53                                   | Premium      | Microsoft 365 | NIST 800-53                        | Microsoft  | 5/27/2021    | 5/27/2021 | Active     |
| Massachusetts - 201 CMR 17.00: Standard...    | Premium      | Microsoft 365 | 201 CMR 17                         | Microsoft  | 7/11/2021    | 7/11/2021 | Inactive   |
| Singapore - ABS Guidelines on Control O...    | Premium      | Microsoft 365 | ABS-OSPAR                          | Microsoft  | 7/11/2021    | 7/11/2021 | Inactive   |
| AICPA/CICA Generally Accepted Privacy ...     | Premium      | Microsoft 365 | AICPA/CICA GAPP                    | Microsoft  | 7/11/2021    | 7/11/2021 | Inactive   |
| Asia Pacific Economic Cooperation (APEC...    | Premium      | Microsoft 365 | APEC Privacy Framework             | Microsoft  | 7/11/2021    | 7/11/2021 | Inactive   |
| Australian Prudential Regulation Authori...   | Premium      | Microsoft 365 | APRA CPS                           | Microsoft  | 7/11/2021    | 7/11/2021 | Inactive   |
| ARMA - Implementing the Generally Acc...      | Premium      | Microsoft 365 | ARMA GARP                          | Microsoft  | 7/11/2021    | 7/11/2021 | Inactive   |
| Australia - ASD Essential 8 for Microsoft ... | Premium      | Microsoft 365 | ASD Essential 8                    | Microsoft  | 7/11/2021    | 7/11/2021 | Inactive   |

- ☰
- List item

Parent list item

▼

Parent list item

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List item

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Parent list item

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Parent list item

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Parent list item

▼

List item

List item
- Customize navigation

Show less

# Block legacy authentication

✕ Cancel

🔔 This action is tested automatically. You can't edit implementation and testing status, but you can edit notes and add documentation. [Learn more](#)

## Overview



### Details



|                       |               |
|-----------------------|---------------|
| Implementation status | Test status   |
| Implemented           | None          |
| Points achieved       | Group         |
| 15/30                 | Default Group |

### Documents

0

### Assigned to

None

Assign action

### Testing method



Automatic ▼

Implementaion **Testing** Standards and regulations Documents

|             |             |
|-------------|-------------|
| Test status | Test date   |
| In progress | In progress |

Overall progress  
In progress

Testing logic  
In progress

Testing evidence  
In progress

Testing history  
Download the history of all testing changes for this action  
[Export testing history](#)

- 🏠 Home
- 📊 Compliance Score
- 📁 Data Classification
- ⚠️ Alerts
- 📈 Reports
- 🛡️ Policies
- 🔑 Permissions
- Solutions
  - 📖 Solutions Catalog
- ⚙️ Settings
- 📄 More resources
- ✎️ Customize navigation
- ⋮ Show Less

Settings > Compliance Manager

# Compliance Manager

## Testing method

Manage user history

## Choose how to test your improvement actions

You can automatically test all or some of your improvement actions. When actions are automatically tested, you can't edit their implementation and testing status, but you can edit notes, add documentation, and assign those actions to users. [Learn more about automatic testing](#)

- ☒ Turn on automatic testing for all improvement actions
- ☐ Turn off automatic testing for all improvement actions
- ☐ Turn on automatic testing per improvement action

Microsoft 365

Compliance Manager > Create a policy

✓ Name and description

● Conditions

○ Outcomes

○ Alert recipients

○ Finish

+

Add condition

Choose conditions for the policy

Decide which conditions will trigger alerts for this policy.

▼ Improvement action activity

Action score increase

5 points

AND ▼

▼ Assessment activity

Assessment created

Add condition

Back

Next

Add condition

Choose the condition type.

▼ Recent (5)

☒ Action score increase

☐ Assignment

☐ Activation of a premium template

☒ Edit template

☒ Create assessment

> Improvement action activities (6)

> Template activities (4)

> Assessment activities (3)

> Versioning (1)

> Permission (1)

> Tenant settings (3)

Done

Cancel

Microsoft 365

url.com

Microsoft 365

Compliance Manager > Create a policy

✓

Name and description

✓

Conditions

●

Outcomes

○

Alert recipients

○

Finish

Define outcomes when a match is detected

Set a severity level and decide the frequency of alerts when policy matches are detected.

✓

Create a policy alert

Severity

Medium

Email notifications

●

Notify each time a match is detected

○

Notify once a threshold is reached

Number of matches

0

Within a timeframe

10 minutes

Back

Next

Cancel

⋮

Outlook

🔍

Search

🗨️

📧

🔔<sup>8</sup>

⚙️

?

🗨️

☰

New message

🗑️ Delete

📁 Archive

🚫 Junk ▾

🧹 Sweep

📁 Move to ▾

🏷️ Categorize ▾

🕒 Snooze ▾

⋮

▾ Folders

📁 Inbox

✎ Drafts

➤ Sent items

🕒 Snoozed

🗑️ Deleted items

🚫 Junk items

📁 Archive

📝 Notes

○

Inbox

Filter ▾

Daisy Philips

Yoga Workshop

Hey Katri, I know this last minute, but do you ...

10:21

○

M365 Compliance manager

Australia-HRIP-Generic - Compliance...

Your Compliance manager assessment Aus...

08:31

Yesterday

Colin Ballinger

Re: Upcoming Trip

I found these restaurants near our hotel, what ...

Tue 13:45

Elvia Atkins

Intern Meet & Greet

We look forward to meeting our fall interns ...

Tue 11:01

Kristen Patterson

Fw: Volunteers Needed

Hey Alumni! We're looking for volunteers for ...

Tue 10:44

Australia-HRIP-Generic - Compliance score change

CM

M365 Compliance manager

Tue 2020-07-08 12:15 PM

To: Guy Hawkins, Kat Larsson, +2 others

↶

↷

→

⋮

Your M365 Compliance manager assessment "Australia-HRIP-Generic" detected a compliance score change (-6 points) on July 8, 2020 at 12:00 PM

Please use the link below or log into Compliance manager to review this alert and take the necessary improvement actions to address the alert.

Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Molestie a iaculis at erat pellentesque adipiscing commodo elit. Felis donec et odio pellentesque diam volutpat commodo sed. Egestas tellus rutrum tellus pellentesque eu tincidunt. Feugiat vivamus at augue eget arcu dictum. Diam vel quam elementum pulvinar etiam non quam lacus suspendisse. Non consectetur a erat nam at lectus.

Review the alert & take action

○

○

[illegible]

○

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0

## ○

2

○

○

○



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○

...

...

[Learn more](#)

Overview   Improvement actions   Solutions   Assessments   Assessment templates

**Your compliance score: 65%**



1254/2000 points achieved

Customer-managed points ⓘ  
254/1000

Microsoft-managed points ⓘ  
1000/1000

Compliance Score measures your total opportunity to reduce risk by complying with data protection standards and regulations, and your points achieved toward that compliance.

Learn how your score is calculated

### Solutions that affect your score

Taking key actions in your compliance solutions will increase your overall score.

| Solution ↓                   | Score contribution | Remaining actions |
|------------------------------|--------------------|-------------------|
| Audit                        | 0/133 points       | 133               |
| Azure                        | 3/3 points         | 0                 |
| Azure Active Directory       | 537/564 points     | 27                |
| Azure Information Protection | 297/297 points     | 0                 |
| Azure Security Center        | 1/1 points         | 0                 |
| Cloud App Security           | 80/83 points       | 3                 |
| Communication Compliance     | 42/42 points       | 0                 |
| Compliance Manager           | 3065/3065 points   | 0                 |

[View all solutions](#)

Simplify compliance management and reduce risk

## Boost your compliance management

Start using Compliance Manager as part of your trial to bring efficiency and simplicity to your organization's compliance activities.

- Get intuitive end-to-end compliance management
- Choose from a vast library of assessments to meet your unique requirements
- Stay on track with automation that provides a compliance score, control mapping, and continuous assessments

We make it easy to understand where your organization stands with regulatory requirements and what actions to take. Take advantage of 300+ premium assessment templates that cover all major regulations and standards, and several regional and industry-specific requirements, to help you stay on track.

Start using your trial

### Improvement actions

### Assessment points progress

# Compliance Manager

Overview Improvement actions Solutions Assessments Assessment templates

Welcome to Compliance manager. A trial license has been initiated for this solution. If this is your first time using compliance manager you can learn more about its features here. [Learn more](#)

## Welcome Jon! Here are a few steps to get you up and running (0/3 complete)

- ☐ Fill out your organization's compliance profile  
Tell us more about your organization so we can recommend assessments and improvement actions to meet your compliance needs.  
Optional  
Duration: 5 min
- ☐ Create your first assesement and start increasing your compliance score  
Your compliance score starts from your Microsoft baseline. Adding assessments makes your score more accurate.  
Optional  
Duration: 30 min
- ☐ Try out premium assessments  
Our assessment templates help you track compliance and stay up-to-date with global, regional, and industry regulations and certifications.  
Optional  
Duration: 10 min

[All setup](#)

## Resources to get you started



**Kickstart your compliance journey**  
Learn more about how to quickly get started with Compliance Manager.

### Overall compliance score

Your compliance score: **65%**



1254/2000 points achieved

### Solutions that affect your score

Taking key actions in your compliance solutions will increase your overall score.

| Solution ↓                   | Score contribution | Remaining actions |
|------------------------------|--------------------|-------------------|
| Audit                        | 0/133 points       | 133               |
| Azure                        | 3/3 points         | 0                 |
| Azure Active Directory       | 537/564 points     | 27                |
| Azure Information Protection | 297/297 points     | 0                 |
| Azure Security Center        | 1/1 points         | 0                 |

### Trial summary

- New assessments created  
**0**
- Improvement actions taken  
**0**
- Points earned during trial  
**0 points**

Continue your positive momentum in managing regulatory compliance. By purchasing the premium templates in use, your assessments will receive updates when regulations change. And you'll continue to see the impact to your compliance score through actions that are automatically tested. [View the full list of available templates](#)

Microsoft 365

url.com

Microsoft 365

Compliance management > Getting started

Identify your organization

Choose assessments

Review

## Choose assessments

Based on your industry and location here are the key assessments we think apply to your organization. Select the the template(s) you would like to get started generating you compliance score

Free templates (4)

Premium templates

Trial Activated/Licensed templates

0/25

Recommended templates (4)

☐ Belgium NBB 2015-32

Operational business continuity, and security

☐ Germany - Minimum requirements for risk management (MaRisk BaFin)

Recommended because you work with federal information and organizations

☐ Germany - Supervisory requirements for IT in financial institutions (BAIT)

Recommended because you use Microsoft 365 and Azure

☐ GDPR Free

Recommended because your organization operates in the EU

Additional available assessments (298)

Microsoft makes over 300 premium templates available to you.

Select additional templates

Back

Next

Cancel

Microsoft 365

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Additional available assessments (298)

Select additional templates

Back

Next

Choose premium templates

Enter [item name]

10 selected

Name ↓

Cloud Security Alliance (CSA) Cloud Controls Matrix (CCM)

☒ Federal Financial Institutions Examination Council (FFIEC) ...

FedRAMP Moderate

☒ HIPAA/HITECH

☒ ISO/IEC 27018:2019

NIST 800-53 rev.4

NIST 800-53 rev.5

NIST CSF

Australian Prudential Regulation Authority CPS

Brazil - General Data Protection Law (LGPD)

California Consumer Privacy Act (CCPA)

CIS Implementation Group 1

CIS Implementation Group 2

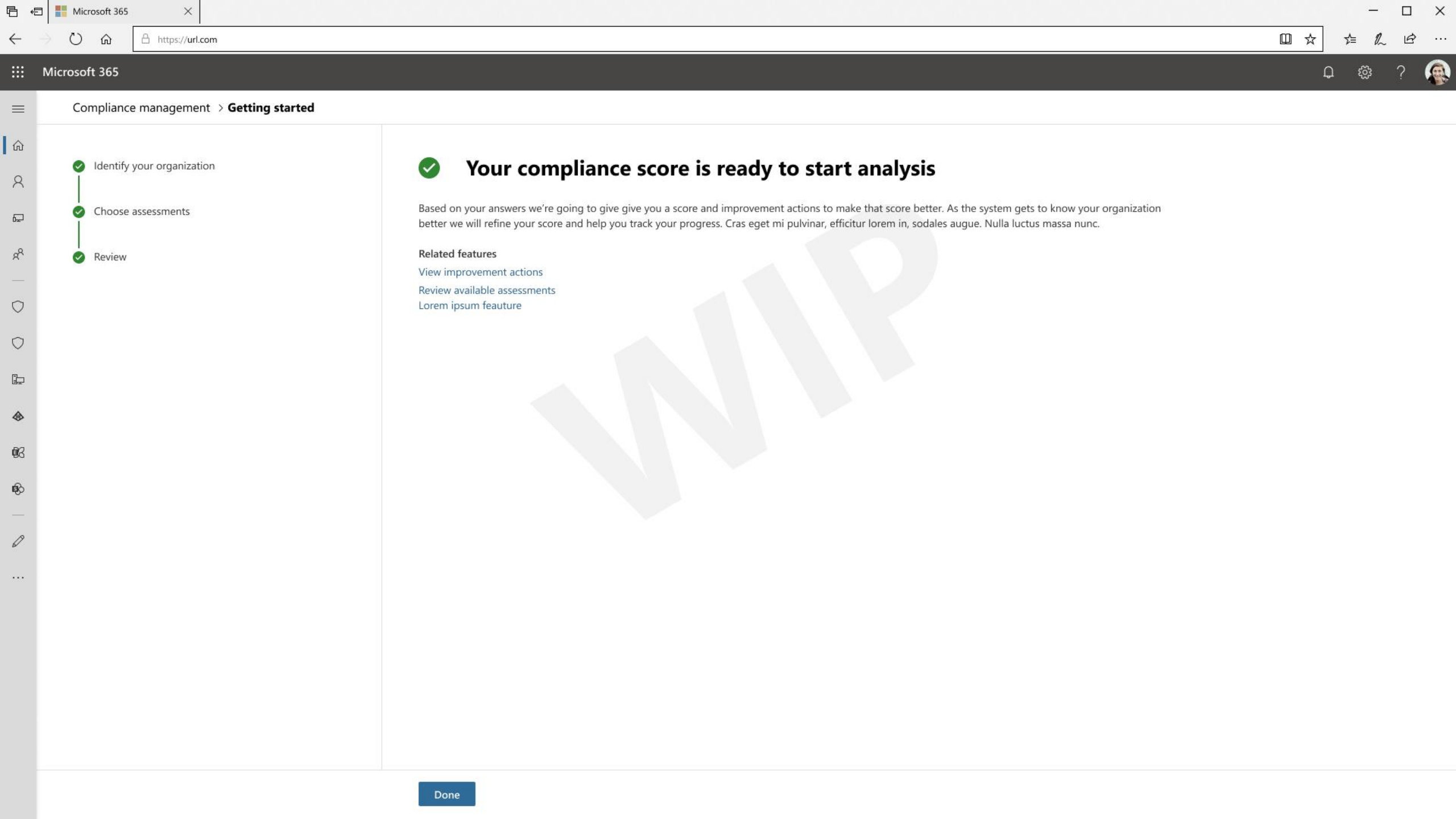
CIS Implementation Group 3

CMMC Level 1

CMMC Level 2

Add

Cancel





# Compliance Manager

[? Learn more](#) [⚙️ Settings](#)

Overview Improvement actions Assessment templates

+ Create new assessment

3 items 🔍 Search 📄 Group ▾ 🗖 Choose columns

Filters: Category: All ▾ Labels

### Add assessments to your score

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Exit tourContinue tour

| Assessment ↓ | Assessment progress                             | Controls in compliance | Improvement action test status | Product       | Group   | Template       |
|--------------|-------------------------------------------------|------------------------|--------------------------------|---------------|---------|----------------|
| Object name  | <input type="radio"/> Not started 0%            | 16 of 48 in compliance | 16 of 48 in compliance         | Microsoft 365 | Default | ISO 27001:2013 |
| Object name  | <input type="radio"/> In progress 64%           | 16 of 48 in compliance | 16 of 48 in compliance         | Microsoft 365 | Default | FFIEC Intune   |
| Object name  | <input checked="" type="radio"/> Completed 100% | 16 of 48 in compliance | 16 of 48 in compliance         | Microsoft 365 | Default | HIPPA/HITECH   |

?

💬



# Compliance Manager

Overview | Improvement actions | Solutions | Assessments | Assessment templates

## Overall compliance score

Your compliance score: **65%**



- Customer-managed points ⓘ  
**254**/1000
- Microsoft-managed points ⓘ  
**1000**/1000

Compliance Score measures your total opportunity to reduce risk by complying with data protection standards and regulations, and your points achieved toward that compliance.

[Learn how your score is calculated](#)

## Solutions that affect your score

Taking key actions in your compliance solutions will increase your overall score.

| Solution ↓ | Score contribution | Remaining actions |
|------------|--------------------|-------------------|
|------------|--------------------|-------------------|

## Improvement actions

Not completed **332** Completed **110** Out of scope **74**

| Improvement action ↓              | Impact     | Test status | Action type |
|-----------------------------------|------------|-------------|-------------|
| Require retention for all users   | +27 points | Not tested  | Technical   |
| Auto-apply Sensitivity Labels     | +13 points | Not tested  | Technical   |
| Configure Intune for Mobile ...   | +1 point   | Not tested  | Technical   |
| Enable customer lockbox           | +21 points | Not tested  | Technical   |
| Apply retention policies to...    | +6 points  | Not tested  | Technical   |
| Configure Cloud App Security...   | +10 points | Not tested  | Technical   |
| Reconcile pending Data Subject... | +2 points  | Not tested  | Technical   |

[View Improvement actions](#)

## Trial summary

ⓘ Your trial will expire in 5 days. ✕

- New assessments created  
**12**
- Improvement actions taken  
**14**
- Points earned during trial  
**+83 points**

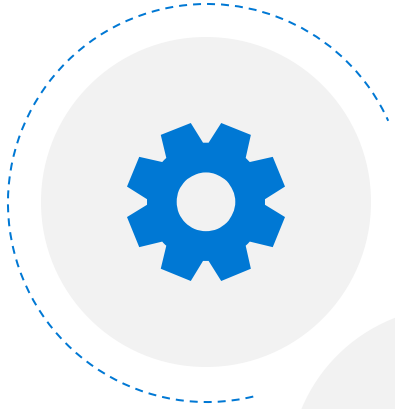
Continue your positive momentum in managing regulatory compliance. By purchasing the premium templates in use, your assessments will receive updates when regulations change. And you'll continue to see the impact to your compliance score through actions that are automatically tested. [View the full list of available templates](#)

[Learn how to purchase premium assessment templates](#)

## Assessment points progress

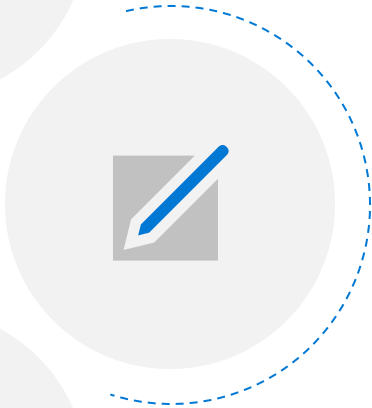
|                          |           |
|--------------------------|-----------|
| RT - Custom Assessment   | 325 / 427 |
| Data Protection Baseline | 28 / 119  |

# Next Steps



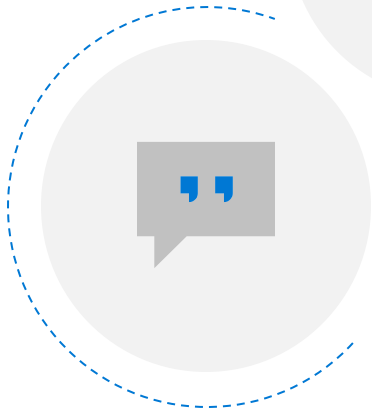
Review technical documentation and public assets  
[aka.ms/compliancemanager/techdocs](https://aka.ms/compliancemanager/techdocs)

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